



Directory

Below is a directory of organisations covering those countries for which we have not been able to provide more in-depth information in this toolkit.

The organisation details have been taken from a number of sources, in particular from the directory of resources compiled by the Fahamu Refugee Programme. The organisations have been selected on the basis that they are known to be humanitarian organisations and may be able to render assistance. It should be noted that in many countries from which refugees to the west originate, internal refugee organisations often work with those returning to the country.

The first entry under each country heading will usually be the UK embassy of that country.

It is important to remember that how you ask for help can be as important as who you ask for help, so it is sensible to think carefully about how you will approach any organisation that you have contact with. You may wish to consider:

- How can I approach this organisation? Should I write to them or telephone them?
- How much information is it helpful to give them about my situation?
- What exactly am I asking them for assistance with and how can I phrase that clearly?

It goes without saying that organisations are more likely to respond to a well-phrased polite request for assistance.

You should expect that not all the organisations that you approach will be able to offer you the help that you had hoped for. If the organisation is unable to help consider asking them if they can signpost you to any other sources of advice or assistance.



Afghanistan

IOM factsheets on return to Afghanistan in several languages can be accessed on the internet here: <http://irrico.belgium.iom.int/country-sheets/asia/afghanistan.html>

Embassy of the Islamic Republic of Afghanistan

31 Princes Gate SW7 1QQ
020 7589 8891
Fax 020 7584 4801
contacts@afghanistanembassy.org.uk
www.afghanistanembassy.org.uk
Monday-Friday 09.00-16.00

Consular Section

020 7589 8892
Fax 020 7581 3452
consulate@afghanistanembassy.org.uk
Monday-Friday 09.00-13.30

Jesuit Refugee Studies Afghanistan

www.jrs.net
PB 67, Herat City, Afghanistan
Tel: 0093 - 775492247
Email: stanfern@gmail.com
Contact Person: Stan Fernandes (Director, JRS Afghanistan)
The Jesuit Refugee Service (JRS) seeks to accompany, assist and advocate for refugees, IDPs, returnees, detainees and stateless people. Among the 2 million returnees in Afghanistan, JRS tries to respond to some of them in Herat, Bamiyan and Kabul provinces. JRS has initiated education, health and livelihood programmes among the returnees and internally displaced people. It also works among the college and university students providing English and computer learning.

Norwegian Refugee Council (NRC)

www.nrc.no
Country Director: Simon Worall
Tel: +93 700 228 509 / + 93 799 147 831 / + 88 21 62 13 44164
E-mail: simon.worrall@afg.nrc.no



Assists Afghan IDPs and returnees with information, counselling and legal aid (ICLA). The ICLA programme is based in 7 field locations. It addresses legal cases related to property restitution, the securing of tenure for the landless and family law, including forced marriages, female inheritance rights, or gender based violence. NRC also implements a large and growing shelter programme in Herat and Nangarhar. Together with shelter construction, a key component of the work is livelihoods support which is linked into our expanding skills based education work.

Albania

See 'Returning to Albania' in country resources.

Algeria

Embassy of the People's Democratic Republic of Algeria

54 Holland Park W11 3RS

020 7221 7800

Fax 020 7221 0448

info@algerianembassy.org.uk

Consular Section

6 Hyde Park Gate SW7 5EW

020 7589 6885

Fax 020 7589 7725

consular@algerianconsulate.org.uk

Ligue Algérienne pour la Défense des Droits de l'Homme (LADDH)

<http://www.algerie-laddh.org/>

05, rue Saïd Ben-Larbi, 16000, Algerie

Tel / Fax : (+213) 021 73.95.20

Email : errabita@algerie-laddh.org

Contact Person : davidlemac@gmail.com

The Ligue Algérienne pour la Défense des Droits de l'Homme (LADDH) is a non-political NGO that promotes Human Rights in Algeria.



Andorra

The Principality of Andorra is not currently represented in London. For further information please contact:

Ministry of Foreign Affairs & Institutional Relations, C/ Prat de la Creu 62-64, AD500 Andorra la Vella

Tel: +376 875 704

Fax: +376 869 559

exteriors.gov.andorra.ad

Angola

IOM information on return to Angola in several languages can be found on the internet here <http://irrico.belgium.iom.int/country-sheets/africa/angola.html>

Embassy of the Republic of Angola

22 Dorset Street W1U 6QY

Tel: 020 7299 9850

Fax: 020 7486 9397

embassy@angola.org.uk

Monday-Friday 09.00-12.00 & 13.30-16.00

Visa Section Monday-Friday 09.30-13.00 (Closed Wednesday)

Red Cross Angola

Rua 1° Congresso no 21

P.O. Box 927

Luanda

Postal Address: Caixa Postal 927

<https://www.ifrc.org/en/what-we-do/where-we-work/africa/angola-red-cross/>

Luanda email: cruzvermelha@netangola.com

Alongside humanitarian work and disaster relief, the Red Cross works to ensure migrants are protected in the process of movement from one country to another.

Church Action in Angola

Av. Como. Valodia

N-64, 1-12, C.P. 1606

LWF, Luanda, Angola

caa-bac@ebonet.net



Antigua and Barbuda

High Commission for Antigua & Barbuda

2nd Floor 45 Crawford Place W1H 4LP
Tel: 020 7258 0070
Fax: 020 7258 7486
enquiries@antigua-barbuda.com
www.antigua-barbuda.com

Argentina

Embassy of the Argentine Republic

65 Brook Street W1K 4AH
Tel: 020 7318 1300
Fax: 020 7318 1301
www.argentine-embassy-uk.org
info@argentine-embassy-uk.org

Consulate General

27 Three Kings Yard W1K 4DF
020 7318 1340
Fax 020 7318 1349
www.clond.mrecic.gov.ar
clond@mrecic.gov.ar

Fundación Comisión Católica Argentina de Migraciones

http://www.migracionesfccam.org.ar/r_refugiados.html
Laprida 930 - Capital Federal, C.P. 1187 -Bs. As., Argentina
Tel: (+54 11) 49631520
Fax: (+54 11) 4962 8175
email: mail@migracionesfccam.org
Fundación Comisión Católica Argentina de Migraciones

FCCAM Works within four areas in cooperation with other civil society organisations and UNHCR.



1. FCCAM provides access to the study of Spanish courses, to the Health Service, employment skills training and a clothes bank as well as other projects.
2. Within the Legal Area of work FCCAM provides assistance with regards to the asylum seeking process in Argentina, its stages, consequences and the rights and obligations of asylum seekers and refugees. FCCAM also provides advice in areas such as accessing education, work or housing due to lack of documentation. Also assist those that need help with family reunification or voluntary repatriation.
3. Mental Health: We provide individual interviews for refugees and asylum seekers in order to detect mental health issues with the aim to work towards supporting individuals in such issues.
4. Housing: FCCAM searches for alternatives that combine existing resources to provide housing solutions at a national and local level.

Migrantes y Refugiados en Argentina (Migrants and Refugees in Argentina)

www.myrar.org.ar/

Bartolome Mitre 2815 4th Floor Of. 408, Buenos Aires - Argentina.

Tel: 54 11 4861-5435

Email: myrar@myrar.org [dot]

Helps refugees and migrants integrate into the local community through socio-economic activities and income generation activities. Their services include training, technical assistance visits, fairs, social economy and microcredit. There is also a counselling service and help available in finding employment.

El Instituto Argentino para la Igualdad, Diversidad e Integración (The Argentine Institute for Equality, Diversity and Integration)

www.iarpidi.tk

Founded in response to the abuses suffered by refugees and asylum seekers, IARPADI promotes the integration, social inclusion and socio-professional work of refugees and asylum seekers in Argentine society.

Armenia

IOM Factsheets on return to Armenia in several languages can be found on the internet here:
<http://irrico.belgium.iom.int/country-sheets/asia/armenia.html>

Embassy of the Republic of Armenia

25A Cheniston Gardens W8 6TG

Tel: 020 7938 5435



Fax: 020 7938 2595
armemb@armenianembassyuk.com
consular@armenianembassyuk.com
www.uk.mfa.am

The A.D.Sakharov Armenian Human Rights Protection Center, NGO

www.sakharovcenter.org
Yerevan, 1 Sarmen Str., 4th floor, 375009
Tel: 37410- 542936 / 587864 / 561560
Fax: 37410- 561505
Email: sakhfd@arminco.com

The A.D. Sakharov Armenian Human Rights Protection Center was created to support the building of civil society and the development of democratic institutions in the Republic of Armenia. They run regional offices in Shirak, Gegharkunik and Syunik as well as their headquarters in Yerevan. They are an implementing partner of UNHCR and provide free legal consulting on human rights protection issues to the socially vulnerable.

Foundation Against Violations of Law NGO

<http://www1.favl.am>
Yerevan, 6 Arshakuniats St., 375023
Tel: 37410-568372; 37410-582819
Fax: 37410-582819
Email: favl91@mail.ru
Email: favl@netsys.am

Foundation Against Violation of Law (FAVL) is a non-governmental non-profit human rights organisation founded in 1991. It uses treatment methods to provide help for the victims of torture, displaced persons, refugees, and the families of missing persons. FAVL provides training and consultations for physicians and nurses, police officers, agencies working with refugees, and asylum seekers at the local level. FAVL does research in communities, and in the army and prison. It has a number of publications.



Australia

Australian High Commission

Australia House Strand WC2B 4LA
Tel: 020 7379 4334
Fax: 020 7240 5333
www.uk.embassy.gov.au

Immigration Advice Rights Centre Inc.

www.iarc.asn.au
Tel: (02) 9262 3833
Email: iarc@iarc.asn.au
Opening hours: Tuesdays & Thursdays 14:00 - 16:00

National Council of Churches

www.actforpeace.org.au; www.ncca.org.au
Locked Bag 199, Sydney 1230, NSW
Email: jthomson@ncca.org.au

Act for Peace is the international aid and development agency of the NCCA, which is comprised of seventeen major Christian Churches that come together to fulfil common witness, mission and service and break down structures that create and perpetuate poverty, oppression, injustice and division.

Act programmes in Asia assist Burmese, Sri Lankan, East Timorese, Filipino and West Papuan refugees and displaced people. Their partners include the Thai-Burma Border Consortium, the National Council of Churches in Sri Lanka, the Organisation for Elma Refugee Rehabilitation (India and Sri Lanka) and YASONA (Timor Leste). Act for Peace has also been heavily involved in domestic refugee and asylum issues since 1948 through the National Programme on Refugees and Displaced people, which assists refugees and asylum seekers in Australia, and advocates for refugees, asylum seekers and displaced people overseas.

Oxfam, Australia

<http://www.oxfam.org.au/>
Melbourne Head Office, 132 Leicester Street, Carlton VIC 3053,
Tel: +61 (0)3 9289 9444
Toll-free number (within Australia): 1800 088 110
Fax: +61 (0)3 9347 1983
Email: Use the contact form provided at: <http://www.oxfam.org.au/contact-us/send-email>



Oxfam–Australia advocates for refugees’ and internally displaced peoples’ rights. It seeks to ensure that the systems and laws respect peoples’ right to asylum, by putting pressure on governments to respect and act according to their obligations. Oxfam also aims to protect people in crisis situations by helping to set up displaced people's camps in ways that improve public safety. Appropriate camp lighting, positioning of toilets, creation of special areas for vulnerable people such as unaccompanied women and children - all can reduce people's vulnerability to harm. OXFAM-Australia is a member of the Asia Pacific Refugee Rights Network.

QUEENSLAND

Refugee and Immigration Legal Service

www.rails.org.au

Level 1, 170 Boundary Street, West End, Brisbane /PO Box 5143, West End, Brisbane, QLD 4101
Email: *admin@rails.org.au*

The Refugee and Immigration Legal Service (RAILS) is the only legal agency in Queensland specialising in refugee and migration law. The Refugee and Immigration Legal Service is an independent not-for-profit organisation working with volunteers to provide free legal advice, assistance and community education to disadvantaged people. The Service since 1980 has assisted waves of refugees and their families from countries suffering from major political humanitarian crises and works closely with other support organisations to provide a network for the most vulnerable clients which include onshore and offshore refugees and asylum seekers, migrants, sponsors of migrants, women suffering from domestic violence, Australian citizens seeking to sponsor relatives in need, spouses and employees. It advocates in cases of most need before the Department of Immigration, review tribunals and, on occasion, to judicial review.

Community Law Centres

www.communitylaw.org.au

Independent community organisations that provide free legal services. Community Law Centres (CLCs) integrate assistance for individual clients with community legal education, community development and law reform projects that are based on client need and preventative in outcome.

A directory of CLCs can be found on their website.



Spectrum Migrant Resource Centre (MRC)

<http://www.spectrumvic.org.au/>
251 High Street, Preston Vic 3072
Tel: (03) 9496 0200
Fax: (03) 9484 7942

Email: info@spectrumvic.org.au

Details of other offices in Victoria are available on their website.

Spectrum MRC is popular with new migrant and refugee families because it offers a “one stop-shop” for migrants and refugee families and individuals that are new to Australia through a wide menu of over 21 re-settlement and integration services and programs and employs staff fluent in 17 relevant community languages and cultural backgrounds reflecting the diversity of Victoria’s migrants and refugee settlers.

The Refugee & Immigration Legal Centre Inc. (RILC)

<http://www.rilc.org.au>
Level 1, 121-123 Brunswick Street, Fitzroy, VIC 3065
Tel: (03) 9413 0101
Fax: (03) 9413 0144

Email: rilc@rilc.org.au

Advice Line: (03) 9413 0100 (Wednesdays 10:00-16:00; Fridays 14:00-16:00)

The Refugee & Immigration Legal Centre Inc. (RILC) is an independent community legal centre specialising in all aspects of refugee and immigration law, policy and practice. RILC has been assisting asylum seekers, refugees and disadvantaged migrants in the community and in detention for more than 20 years and has substantial casework experience and expertise. RILC continues to be the largest provider of such services in Australia, and Victoria’s only specialist community legal centre in the jurisdiction. RILC conducts a substantial legal advice and casework service for asylum seekers, refugees and disadvantaged migrants in the community and in immigration detention, assisting over 3,000 people each year. RILC specialises in free legal advice and representation in relation to refugee and general immigration matters through the following services: Telephone Advice Line; Evening Advice Service; Day time casework; Offshore Refugee ‘Family Reunion’ Clinics; and Outreach projects.

TO GET ADVICE, you must first call the Telephone Advice Line service on (03) 9413 0100 during session times and asking for the duty solicitor (Wednesdays: 10:00 – 16:00 and Fridays: 14:00 – 16:00).



Austria

Embassy of Austria

18 Belgrave Mews West SW1X 8HU
Tel: 020 7344 3250
Fax: 020 7344 0292
london-ob@bmeia.gv.at
www.bmeia.gv.at/london
Monday-Friday 09.00-17.00

Helping Hands

Taubstummengasse 7-9, Erdgeschoss, 1040 Wien, Austria
Tel: 0043 1 310 88 8010
Email: info@helpinghands.at
www.helpinghands.at

Helping Hands is an NGO, focused on legal aid and advice around all aspects of asylum legislation in Austria and also cases of discrimination and racism. The organisation is also engaged in integrative activities. The team consists of highly professional solicitors and aims to find concrete and individual solutions to individual cases. They also they also represent people facing deportation from Austria and some who have been deported in their legal proceedings to return to Austria.

Caritas

www.caritas.at
E-mail: office@caritas-austria.at
Tel: (1) 7007 32 421
Fax: (1) 7007 24 97
Caritas Österreich Adress: Albrechtskreithgasse 19-21, A-1160 Wien (Vienna)
Tel: +43 1/488 31-440
Fax: + 43 1/48831-9440
Nibelungengasse 1/4/3,1010 Wien
Telephone: (1) 587 15 77 / 33
Fax: (1) 587 15 77 / 13

Provides accommodation, support and advice, financial support, legal advice, legal representation in asylum appeals, and voluntary return assistance.



Azerbaijan

Embassy of the Republic of Azerbaijan

4 Kensington Court W8 5DL
Tel: 020 7938 3412
Fax: 020 7937 1783
london@mission.mfa.gov.az
www.azembassy.org.uk
Consular Section Tel/Fax 020 7938 5482

Azerbaijan Red Crescent Society

www.redcrescent.az
112, S. Vurgun Str., Baku, Azerbaijan, AZ 1022
Tel: (+994 12) 493 84 81
Fax: (+994 12) 493 15 78
Email: redcrescent@redcrescent.az or email through website
Provides support to refugees and Internally Displaced Persons.

Bahamas

High Commission of the Commonwealth of the Bahamas

10 Chesterfield Street W1J 5JL
Tel: 020 7408 4488
Fax: 020 7499 9937
information@bahamashclondon.net
www.bahamashclondon.net
Monday-Friday 09.30-17.30
Visa: Monday-Friday 10.00-13.00
Collection: Monday-Friday 14.00-17.30

Salvation Army Bahamas

West Atlantic Drive
Freeport, Grand Bahama, Bahamas
Phone : 242-352-4863



Religious organization that seeks to help those in need through character building, family services, shelter and food programs (without discriminating based on religion and without necessarily proselytizing).

Amnesty International Bahamas

<http://www.amnesty.org/en/region/bahamas>

Cable Beach

Nassau, PO Box N-8189

Phone: 242-327-0807

International Human Rights advocate and watchdog.

Bahrain

Embassy of the Kingdom of Bahrain

30 Belgrave Square SW1X 8QB

Tel: 020 7201 9170

Fax: 020 7201 9183

www.bahrainembassy.co.uk

information@bahrainembassy.co.uk

Monday-Friday 09.00 -16.00

Bahrain Center for Human Rights

<http://www.bahrainrights.org/taxonomy/term/26>

Defends and promotes freedoms and basic rights in Bahrain through training, workshops and media campaigns. Ordered to disband in 2004 but continues to operate.



Bangladesh

See 'Returning to Bangladesh' in country resources.

Barbados

Barbados High Commission

1 Great Russell Street WC1B 3ND
Tel: 020 299 7150
Fax: 020 7323 6872
london@foreign.gov.bb
Monday-Friday 09.30-17.30

The Barbados Vagrants and Homeless Society

Ramsgate Building (ground floor)
Bay Street, St Michael
Barbados
<http://jdd3signs.wix.com/bvhsbb>
bvhscore@gmail.com
Charitable organization aimed at helping homeless and vagrants reintegrate themselves into society, through rehabilitation programs.

Verdun

<http://www.verdunhouse.com/about/facility> (contact form on website)
Substance abuse charity, helping those suffering, recovering from, and affected by substance abuse in Barbados.

Belarus

Embassy of the Republic of Belarus

6 Kensington Court W8 5DL
Tel: 020 7937 3288
Fax: 020 7361 0005
uk.london@mfa.gov.by



www.uk.mfa.gov.by

Monday-Friday 09.00-13.00 & 14.00-18.00

Consular Section

020 7938 3677

Monday-Friday except Wednesdays 09.00-12.30

Mission for Help to Prisoners, International Non-Governmental Organisation

Chair: Gina Pinkevich

Phone: (17) 2265714

Christian Service to Moral Revival of Convicts, Belarusian Non-Governmental Organization

Chair: Vasil Litvinka

Phone: (17) 2396707

Belgium

Embassy of Belgium

17 Grosvenor Crescent SW1X 7EE

Tel: 020 7470 3700

Fax: 020 7470 3795

london@diplobel.fed.be

www.countries.diplomatie.belgium.be/nl/verenigd_koninkrijk

www.countries.diplomatie.belgium.be/fr/royaume_uni

www.countries.diplomatie.belgium.be/en/united_kingdom

CIRE- Coordination et initiatives pour Réfugiés et Etrangers (Coordination of initiatives for Refugees and Foreigners)

www.cire.be

Rue du Viviers, 80/82, 1050 Brussels

Tel: +32 2 6297 734 / +32 2 629 77 10

Fax: +32 2 629 77 33

Email: cire@cire.be

CIRE coordinates a network of NGOs providing services to refugees and asylum seekers including over 600 beds, assistance in finding and affording more permanent accommodation, visits to detention centres, French language classes and assistance integrating into Belgian culture, interpretation and aid in voluntary repatriation. Also works on advocacy for refugee and migrant policy.



Belize

Belize High Commission

Third Floor 45 Crawford Place W1H 4LP

Tel: 020 7723 3603 / 020 7723 9637

info@belizehighcommission.co.uk www.belizehighcommission.co.uk

Belize Red Cross Society

1 Gabourel Lane, PO Box 413, Belize City, Belize

Tel: +(501)-227-3319, +(501)-227-3617, +(501)-223-4276

<http://www.caribbeanredcross.org/index.php/national-societies/>

The role of the Belize Red Cross Society is to identify, prevent and alleviate human suffering and foster human dignity in all communities.

Benin

Embassy of the Republic of Benin

87 Avenue Victor Hugo 75116 Paris

Tel: 00 331 45 009882

Fax: 00 331 45018202

ambassade.benin@gofornet.com

Ligue pour la Défense des Droits de l'Homme

B.P. 03-630, Cotonou

Tel: 229-33-21-93

Fax: 229-33-26-01 / 31-38-09 / 31-46-04

Email: ldhbenin@yahoo.fr

Ligue pour la Défense des Droits de l'Homme au Bénin (LDH), established in 1990, focuses its work on the protection and promotion of human rights in Benin and advocates on behalf of victims of human rights abuses. LDH monitors the human rights situation in Benin, investigates alleged human rights violations and provides legal assistance to the victims of these abuses.



Bolivia

Embassy of Bolivia

106 Eaton Square SW1W 9AD
Tel: 020 7235 4248/4255/2513
Fax: 020 7235 1286

embol@bolivianembassy.co.uk
www.bolivianembassy.co.uk

Consular Section

consulate@bolivianembassy.co.uk

Unitas

Calle Luis Crespo # 2532, entre Calle Rosendo Gutierrez y Plaza Andrew . Zona de Sopocachi
Casilla: 8666, La Paz – Bolivia

Telephone: (591-2) 2420512 **OR** (591-2) 2426745 **OR** (591-2) 2427118

<http://www.redunitas.org/>

email: unitas@redunitas.org

Organisation aimed at helping those returning to Bolivia to reintegrate themselves into society through advice, practical assistance. Government grant is available through certain programmes.

Bosnia & Herzegovina

Embassy of Bosnia & Herzegovina

5-7 Lexham Gardens W8 5JJ
Tel: 020 7373 0867 / 020 7373 0915
Fax: 020 7373 0871

embassy@bhembassy.co.uk
www.bhembassy.co.uk

Monday-Friday 09.00-17.00

Consular Section: Monday-Friday 10.00-13.00



Helsinki Committee for Human Rights in Bosnia and Herzegovina (BH HCHR)

www.bh-hchr.org

Address: Dolina 1

71000 Sarajevo, Bosna i Hercegovina

Tel/Fax: + 387 33 200 051/ 200 116

Fax: + 387 33 200 096

Email: info@bh-hchr.org, office@bh-hchr.org

The Helsinki Committee for Human Rights in Bosnia and Herzegovina was founded on 11 February, 1995. It is an independent, non-governmental and non-profit organization. Since 1999 it has covered the entire territory of Bosnia and Herzegovina.

Vaša Prava

www.vasaprava.org

Dolina 9, Sarajevo, Bosnia and Herzegovina

Tel: +387 33 260 360 or 370

Fax: +387 33 260 371

Email: emirp@vasaprava.org

Vaša Prava is a UNHCR partner which has been operating since 1996 as a free legal aid service provider for refugees. It is currently the largest legal aid provider in Bosnia and Herzegovina and over the years it has assisted 400,000 refugees and asylum-seekers. Vaša Prava has a team of 5 staff in 15 different offices across the country, and provides counselling and public outreach programmes as well as legal aid. Each office covers a different area of the country (see details in brackets).

Sarajevo (Covers: Lukavica, Hrasnica centar, Ilijaš, Kiseljak, Olovo, Sokolac, Pale, Pale/Praca, Rakovica centar, Hadžici, Tarcin/Pazaric)

sarajevo@vasaprava.org

Ramiza Salcina 45

71 000 Sarajevo

Tel: (033) 789 105

Banja Luka (Gradiška, Prnjavor, Mrkonjic Grad/Jezero, Srbac, Laktaši, Celinac, Kotor Varoš, Kneževo)

banjaluka@vasaprava.org

Meše Selimovica 17

78000 Banja Luka

Tel: (051) 232 920 / (051) 232 921



Bosanski Petrovac (Kupres, Istocni Kupres, Kljuc, Drvar, Bosansko Grahovo, Glamoc, B. Krupa)
bpetrovac@vasaprava.org

Bosanska 110
77 250 B.Petrovac
Tel: (037) 881 248
Prijedor (Kozarska Dubica, Sanski Most, Novi Grad, Sanski Most)
prijedor@vasaprava.org

Save Kovacevica 12,
79 000 Prijedor
Tel: 052) 241 290
Srebrenica (Bratunac, Kasaba, Skelani, Vlasenica)
srebrenca@vasaprava.org

Titova bb
75 430 Srebrenica
056) 440 998
Tuzla (Brcko Distrikt, Lukavac, Gradacac, Živinice, Banovici, Srebrenik, Kladanj, Doboju Istok,
Petrovo)
tuzla@vasaprava.org

Rudarska 63
75 000 Tuzla
Tel: (035) 286 484
Mostar (Prozor/Rama, Konjic, Jablanica, Grude/Dubrava Centar, Capljina, Ljubuški, Nevesinje,
Salakovac centar, Stolac)
mostar@vasaprava.org

Hasana Zahirovica Lace bb
88 104 Mostar
Tel: (036) 558 580 / 558 581
Trebinje (Gacko, Berkovici, Ljubinje, Bileca, Ravno)
trebinje@vasaprava.org

Carine 3
88 375 Trebinje
Tel: (059) 240 680
Goražde (Višegrad, Rogatica, Cajnice, Foca/ Ustikolina, Rudo, Foca/ Srbinje, Kalinovik, Žepa)
gorazde@vasaprava.org
Seada Sofovica Sofe 10



73 000 Gorazde
Tel: (038) 220 544

Botswana

Botswana High Commission

6 Stratford Place W1C 1AY
Tel: 020 7499 0031/020 7647 1000
Fax: 020 7495 8595/020 7409 7382
bohico@govbw.com
Monday-Friday 09.00-17.00

Ditshwanelo

www.ditshwanelo.org.bw
The Botswana Centre for Human Rights, Plot 2732, Hospital Way, Gaborone
Tel: (+267) 3906998
Fax: (+267) 3907778
Email: admin.ditshwanelo@info.bw

As an advocacy organisation, Ditshwanelo is involved in the promotion and protection of human rights in Botswana. In line with this role it seeks to work for human dignity and equality irrespective of an individual's gender, ethnicity, religion, sexual orientation, social status or political conviction. The organisation seeks to educate, research, counsel and mediate on issues of human rights. Furthermore due to their commitment to the indivisible nature of human rights, the work extends to regional and international levels. It focuses on groups in the society that are most vulnerable and least supported by other organisations.

Botswana Red Cross Society

www.botswanaredcross.org
135 Independence Avenue, P.O. Box 485, Gaborone
Tel: (+267) 3952465
Fax: (+267) 3912352
Email: brcs@info.bw

The role of the Botswana Red Cross Society is to identify, prevent and alleviate human suffering and foster human dignity in all communities.

University of Botswana (UB) Legal Clinic

www.ub.bw
Faculty of Social Sciences, Private Bag UB 00705, University of Botswana, Gaborone
Tel: (+267) 3552283



Fax: (+267) 3554185

Email: lawdept@mopipi.ub.bw / GALVIN@mopipi.ub.bw

The department of law at the University of Botswana runs a Legal Clinic. The services of the Legal Clinic are primarily available to members of the public who cannot afford private legal support. Some members of the Department are engaged in research on human rights and other related activities. The Legal Clinic has an advocacy component, along with the provision of legal services.

Brazil

IOM factsheet on return to Brazil is available in several languages on the internet here:
<http://irrico.belgium.iom.int/country-sheets/latin-america/brazil.html>

Embassy of Brazil

14/16 Cockspur Street SW1Y 5BL

Tel: 020 7747 4500

www.brazil.org.uk

Consular Section

3-4 Vere Street W1G 0DH

Tel: 020 7659 1550

Fax 020 7659 1554

In addition to the organisations listed below, we have been provided with a directory of information and services for ex-offenders by the authorities in Sao Paulo.

Instituto Migrações e Direitos Humanos (IMDH)

www.migrante.org.br

Block 7, Lot C, Lot 1, Villa Varjão / LagoNorte, 71540-400 - Brasília - DF

Tel: (55) (61) 3340-2689

Fax: (55) (61) 3447-8043

Email: imdh@migrante.org.br / imdh.diretoria@migrante.org.br

Opening hours: 9:00-12:00 and 13:30-17:00

IMDH aims to contribute to helping raise awareness in Brazilian society of refugees and migrants, and acting in defence of their human rights. It also provides details of a network of organisations working to assist refugees and migrants throughout Brazil.



Caritas Arquidiocese de São Paulo

www.caritassp.org
Rua Venceslau Brás, 78 – 2º andar Centro
São Paulo - SP
Tel: (55) (11) 3241-3239 / 3115-2674 / 3105-4023
Email: casp.refugiados@uol.com.br

Caritas Arquidiocese de Rio de Janeiro (UNHCR implementing partner)

www.caritas.org.br
Rua São Francisco Xavier, 483, Maracanã
Tel: (55) (21) 2567-4105
Email: carj.refugiados@caritas-rj.org.br

Arquidiocese de Manaus de Pastoral do Migrante

Rua Coronel Sérgio Pessoa, s/nº (anexo à Igreja dos Remédios), Cx. Postal 3178 69001-970
Manaus/AM
Tel: (55) (92) 3232-7257 / 8135-9112 / 8135-9808 / 9149-2814
Fax: (55) (92) 3232-7257
Email: spmmanaus@yahoo.com.br/ zanchinr@yahoo.com.br
Opening hours: Monday-Friday 14:00-18:00
The Arquidiocese de Manaus de Pastoral do Migrante provides assistance to refugees and migrants in the Manaus area, including legal representation.

Servico Pastoral do Migrante

www.pastoraldomigrante.org.br
Rua Antonio Albino, 1.000, Centro/Guariba, São Paulo/Brasil, Brasil - 14840-000
Tel/Fax: 55-16-3251-2085
Rua Caiambé, 126 – Ipiranga – Sao Paulo - SP - Brazil - 04264-000
Tel/Fax: 55- 11-2063-7064
Email: spm.nac@terra.com.br
Executive Secretary: Pe. Garcia Peres, c.s.

Missao Paz

<http://www.missaospaz.org/>
Rua do Glicério, 225 - Liberdade São Paulo, SP - Cep 01514-000
Tel: 55 11 3209 5388
E-mail: missaospaz@missaospaz.org
Email: , Carla Aguilar (coordinator)
Missao Paz hosts a hundred of migrants and refugees per day at its headquarters and there is a branch where it serves 700 people per month. In the headquarters, opened 24h 7 days a week, they offer: possibility to stay in the house, linen, a place to wash clothes and to iron, wardrobe, TV and meeting rooms, as well as reading and music rooms, legal aid, parties and services



delivery. All facilities for refugees are served by Caritas (shelter, counselling, therapy, religious support, social support).

Centro de Atendimento ao Migrante - CAM

www.recria.org.br

doacoes.portalsocial.org.br

Rua José Bresolin, 333, Desvio Rizzo - 95110-640, Caxias do Sul – RS, Brazil

Tel: 55-54-3227-1459

Email: aesc.cam@@terra.com.br

CAM belongs to the AESC - Associação Educadora São Carlos. It was created in 1980 to promote and defend the human's life and dignity, mainly those in mobility or vulnerable situation, through qualified services of social assistance. The majority of the served people are migrants families and refugees from the state border, Northeast and South of Brazil, Argentina, Uruguay, Paraguay and Colombian refugees. CAM offers poverty reduce programmes and courses, by capacity building and social insertion and assistance to families, through orientation groups and socio-familiar support, as well as articulates the social network and family inclusion of migrants and refugees.

Centro de Direitos Humanos e Memória Popular (RN)

www.dhnet.org.br

Rua Vigário Bartolomeu, 635, Salas 606 e 607, Natal-RN, 59.025-904, Brazil

Tel. 55-84-3221-5932

Email: cdhmp@dhnet.org.br

Centro de Direitos Humanos e Cidadania do Imigrante – CDHIC (SP)

www.cdhic.org.br

Tel: (55) (11) 2384-2274/7186 7369

Mobile: (55) (11) 7186 7369

Email: illespaulo@gmail.com

CDHIC has a multidisciplinary group of voluntary professionals as well as hired staff to offer to the migrants' and refugees' orientation to regularise his/her migratory status, access to rights, information and legal and psychosocial support.

Centro de Apoio ao Migrante - CAMI/SPM

International Coordinator Espacio Sin Fronteras - ESF

www.espaciosinfronteras.org.br

www.cami-spm.org

Tel: 55-11-2694-5428

Mobile: 55-11-8063-2468

Coordinator: Paulo Illes



Email: secretaria@cami-spm.org or spm.cami@terra.com.br

CAMI/SPM has a multidisciplinary group of voluntary professionals as well as hired staff to offer to the migrants' and refugees' orientation to regularise his/her migratory status, access to rights, information and legal and psychosocial support. There are trainees from IT, Journalism, Social Work, Psychology and law fields. It is opened from Monday to Thursday, from 9.30 to 16.30 to everyone. During the weekends, there are formation courses and capacity building.

Brunei

Brunei Darussalam High Commission

19/20 Belgrave Square SW1X 8PG

Tel: 020 7581 0521

Fax: 020 7235 9717

info@bdhcl.co.uk

Consular Section

20 Belgrave Square SW1X 8PG

Tel: 020 7581 0521 (ext. 111)

Bulgaria

Embassy of the Republic of Bulgaria

186-188 Queen's Gate SW7 5HL

Tel: 020 7584 9400, 020 7584 9433, 020 7581 3144

Fax: 020 7584 4948

info@bulgarianembassy.org.uk

ambass.office@bulgarianembassy.org.uk

www.bulgarianembassy-london.org

Consular Section

Tel: 020 7589 3763 (Individual Inquiries on Submitted Applications 13.00-15.00)

Fax: 020 7581 9073

Monday-Friday 09.30-13.30

Bulgarian Red Cross

www.redcross.bg/

Contact information for different offices can be found on their website

E-mail: president@redcross.bg



Center for Legal Aid – Voice in Bulgaria

www.centerforlegalaid.com

1000 5 Б Triaditsa Str., floor 2, office 226, Sofia

Tel/Fax: +35 92 98 10 779

Mobile: +35 98 94 76 01 80

Email: daskalova.diana@gmail.com

Reception hours: Every Thursday, 10:00-12:00

“Center for Legal Aid – Voice in Bulgaria” (CLA) is an independent, non-profit organisation founded in the public interest and focused on promoting the rights vulnerable people in the territory of Bulgaria, through legal aid and policy advocacy. Committed to the belief that all people deserve justice, effective representation, and the realisation of their rights, the aim of CLA is to be a voice in society for all who have no voice, promoting justice and truth, with mercy and compassion.

Burkina Faso

Embassy of the Republic of Burkina Faso

16 Place Guy d'Arezzo Brussels B-1180

Tel: 0032 2 3459912

Fax: 0032 2 3450612

ambassade.burkina@skynet.be

www.ambassadeduburkina.be

Monday-Friday 09.00-13.00 & 14.30-17.00

Burma (Myanmar)

Embassy of the Republic of the Union of Myanmar

19A Charles Street W1J 5DX

General Office Tel: 020 7148 0740 / 020 7499 4340

Consular Section Tel: 020 7148 0740

Fax: 020 7409 7043

ambassadoroffice@myanmarembassylondon.com

generalenquiries@myanmarembassylondon.com

visa@myanmarembassylondon.com



Burundi

Embassy of the Republic of Burundi

Uganda House Second Floor 58-59 Trafalgar Square WC2N 5DX

Tel: 020 7930 4958

Fax: 020 7930 4957

www.burundiembassy.org.uk

Trauma Healing and Reconciliation Services Burundi

<http://www.insightonconflict.org/conflicts/burundi/peacebuilding-organisations/thars/tharsoffice@gmail.com>

Helping victims of violence, hostile environments, vulnerable women.

Association des Femmes Juristes du Burundi (AFJB) - The Association of Female Lawyers of Burundi

28, Avenue des Etats Unis, Rohero, Bujumbura.

Tel: (+257) 22 24 37 33 or 22 24 93 53

Email: afjuristesbu@yahoo.fr

The Association of Female Lawyers of Burundi offers counseling, legal advice, information on rights, drafting of legal documents, legal support and legal assistance.

Avocats Sans Frontières

www.asf.be

Avenue du 13 octobre, B.P. 2782 Bujumbura-Burundi

Tel: 00 25 72 22 46 337 or 22 24 1677

Fax: 00 25 72 22 41 675

Email: asf-burundi@cbinf.com

The primary goal of Avocats Sans Frontières (ASF) is to contribute to the establishment of institutions and mechanisms that allow for access to independent and impartial justice, and which are capable of guaranteeing the protection of fundamental rights (civil and political, economic and social), including the right to a fair trial. ASF implements projects aimed at providing legal advice and assistance in collaboration with national lawyers and for the following categories of beneficiaries: minors, women, detainees, victims of human rights



violations and fundamental freedoms. People suffering such violations of their right may seek ASF assistance.

ITEKA: Ligue Burundaise des Droits de l'Homme

www.ligue-iteka.africa-web.org

Avenue de la Mission N ° 29, BP 177, Bujumbura

Tel: + 25 72 28 636 or 21 16 23

Euphorbia Avenue No. 4

Tel: + 25 72 45 639 or 24 56 40

Contact Person: NDAYIZEYE Joseph ndayijo@yahoo.fr

ITEKA's mission is to defend the individual against violations of their rights, especially human rights and fundamental freedoms; to develop individual's capacity to participate fully, actively and responsibly in society, in the building of a rule of law, and informing the public.

Current Projects include the provision of legal aid, the monitoring of cases of repatriation, countering violence against women and children, monitoring and promoting human rights and freedom of expression, and supporting orphans and vulnerable children.

Le Collectif des Associations et ONGs Féminines du Burundi (CAFOB)

Avenue de la Mission no 26, PO Box 56, Bujumbura, BURUNDI

Tel : 257 217758 / 257 0831526 (mobile)

Fax: 257 218409 (bureau)

Email: cafob@cbinf.com

CAFOB is a member of the African NGO Refugee Protection Network (ANRPN) and has a national plan of action, which it carries out in collaboration with other national NGOs. This plan includes lobbying and advocacy with a particular emphasis on the access of women and girls to property; advocacy for particular actions in favour of vulnerable groups such as widows, the handicapped, and minors having difficulties with the law.

Norwegian Refugee Council

www.nrc.no

Tel: +25 72 22 42 386

Fax: +25 72 22 41 026

Contact: Kate Norton,

Country Director Email: country.director@burundi.nrc.no

Offices: Muyinga, Makamba and Ruyigi



NRC provides humanitarian assistance to refugees, internally displaced persons (IDPs) and returnees. Their programme activities are concentrated on five core activities, one being Information, Counseling and Legal Assistance. NRC provides legal assistance, usually through individual casework.

Rema Ministries

remaministries.blogspot.com

Email: remaministries@yahoo.com

Rema is a Christian NGO, which identifies itself with refugees and other disadvantaged people from/in Burundi. They try to sensitise and mobilise members of the community and especially leaders about the ills harming the community, work with the community to eradicate those ills. Rema provides social support to meet material needs. They also run Community Based Education on HIV/AIDS among refugees in Tanzania and among returnees and other disadvantaged people in Burundi. We have also started an Orphan Care Training Program for the year 2006 both in Nairobi and in the Tanzanian camps. Rema has been trying to prepare refugees for repatriation, help them talk over difficult issues with those in Burundi as part of peace building, forgiveness and reconciliation.

Cambodia

The Royal Embassy of Cambodia

64 Brondesbury Park Willesden Green NW6 7AT

Tel: 020 8451 7997

Fax: 020 8451 7594

cambodianembassy@btconnect.com

www.cambodianembassy.org.uk

Monday-Friday 09.00-12.30 & 14.00-17.30

JRS Cambodia

www.jrs.net

#96, Street 592, Toul Kork, Phnom Penh

E-mail: jrscamlawyer@gmail.com

Fax: +855 23 880 14

JRS Cambodia has an urban refugee program that provides legal and social assistance to asylum seekers and refugees who are present in Cambodia. Social workers can help to identify suitable



accommodation and access to education for children, as well as other services to assist with local integration.

Khmer Krom Human Rights Association (KKHRA)

43EE0, street 430, Sangkat Phsar Deum Thkov, Khan Chamkar Mon, Phnom Penh

Tel: (855-23) 993486

Email: chanrith.ang@gmail.com / chanrith_ang@mail.yahoo.com

Contact: ANG Chanrith, Executive Director

The Khmer Krom Human Rights Association provides legal aid services to those in detention or facing criminal charges. They will make referrals to other NGOs where appropriate. Khmer Krom Human Rights Association (KKHRA) is a member of the Asia Pacific Refugee Rights Network.

Ockenden Cambodia

www.ockendencambodia.org

Number 11Eo, Street 282, Boeung Keng Kang 12302, Phnom Penh, Cambodia PO Box 2562

Tel: +85 5 237 21 935

Fax: +85 52 39 87 735

Mobile: +85 51 24 21 242

Email: nora_ockenden@online.com.kh or ockenden.siso@online.com.kh

Contact details for regional offices are on their website

Provides support to returnees including vocational training, support to raise cattle, 'rice banks', literacy support and assistance in setting up self-help groups and community projects.

Cameroon

IOM factsheets on return to Cameroon in several languages can be found on the internet here:

<http://irrico.belgium.iom.int/country-sheets/africa/cameroon.html>

High Commission for the Republic of Cameroon

84 Holland Park W11 3SB

Tel: 020 7727 0771

Fax: 020 7792 9353

Monday-Friday 09.00-16.00

info@cameroonhighcommission.co.uk



www.cameroonhighcommission.co.uk

Women Poverty Eradication Centre (WOPEC) Cameroon

www.freetocharities.org.uk/wopec
P.O.Box 420 Tiko, South West Province, Rep. of Cameroon
Tel: 00237 77755525
E-mail: wopecam@yahoo.com

WOPEC tries to create a good environment for women through positive economic and social policies and activities, for the full development of women to enable them to realize their full potentials. They foster equal access of women to health care, quality education at all levels, career and vocational guidance, employment, equal remuneration, occupational health and safety, social security and public office. They aim to create a counselling, care and support centre, especially women who have been abused.

Canada

Canadian High Commission

Macdonald House 1 Grosvenor Square W1K 4AB
Tel: 020 7258 6600
Fax: 020 7258 6333
ldn@international.gc.ca
www.UnitedKingdom.gc.ca
Immigration & Visa Section
Consular & Passport Services
38 Grosvenor Street W1K 4AA

Ottawa Community Immigrant Services Organization

www.ociso.org
959 Wellington Street West, Ottawa, Ontario K1Y 2X5
Tel: 61 37 25 02 02 or 61 37 25 56 71
Fax: 61 37 25 90 54
Email: info@ociso.org

Ottawa Community Immigrant Services Organization (OCISO) is a non-profit organization that has been assisting immigrants and refugees with settlement and integration issues since 1978. OCISO are a multi-service agency with programs for students and schools, English language



training, immigrant women, job seekers, victims of torture, families and communities. Their services help newcomers to help themselves by providing information, counselling, and support. Legal Aid is available to low income individuals and disadvantaged communities for a variety of legal problems, including criminal matters, family disputes, and poverty law issues such as landlord/tenant disputes, disability support and family benefits payments.

The Schlifer Clinic

www.schliferclinic.com

489 College Street, Suite 503, Toronto, ONM6G 1A5

Tel: +1 41 63 23 92 49

Fax: +1 41 63 23 91 07

The Barbra Schlifer Clinic offers legal representation, professional counselling and multilingual interpretation to women who have experienced violence. Our diverse, skilled and compassionate staff accompany women through personal and practical transformation, helping them to build lives free from violence. The clinic offers: legal help in family, immigration and criminal law compassionate support from diverse, skilled counsellors interpretation and translation in more than 90 languages

Cabo Verde

Embassy of the Republic of Cape Verde

Avenue Jeane 29 1050 Brussels

Tel: 0032 2643 6270

Fax: 0032 2646 3385

Ask for the Institute of Communities, a branch of the Foreign Affairs Office set up to assist the reintegration of deportees returning to Cape Verde.

Central African Republic

Embassy of the Central African Republic

30 Rue des Perchamps 75016 Paris



Danish Refugee Committee

www.drc.dk

Country Director: Gilles Ponserre

Tel: +236 21 61 03 74

Email: drccar@drc.dk

Amongst DRC's activities are return facilitation; legal aid, counselling & information; community mobilisation (building capacities for self-protection); dialogue and interaction between rights-holders and duty-bearers and opposed groups; advocacy and raising awareness about rights of refugees, Internally Displaced Persons and returnees.

Chad

Embassy of the Republic of Chad

Boulevard Lambertmont 52 1030 Brussels

Tel: 0032 2215 1975

Fax: 0032 2216 3526

ambassade.tchad@chello.be

Association Jeunesse pour la Paix et la Non violence (AJPNV)

6318 N'djamena, Chad

Tel: +235 66 23 36 50 or +235 66 26 79 69

Email: ajpnva@yahoo.fr

Contact Person: Nodjigoto Charbonnel, AJPNV National President

Opening hours: Monday to Thursday 08:00-12:00, 13:00-15:00, Friday 08:00-12:00

Association Jeunesse pour la Paix et la Non violence (AJPNV) provides free of charge medical and psychological support as well as legal aid to victims of torture and members of their families, refugees living in urban areas and in camps (especially refugees from Central Africa Republic in the South of Chad and Sudanese refugees camps at the East of Chad), Internally Displaced Peoples and prisoners. Regarding legal assistance, AJPNV intervenes in a number of ways including covering the cost of lawyers, courts, translation and legal proceedings. The above is complemented by the provision of various social services aimed to reduce the sense of marginalisation and facilitate their access to housing, health care, education and training.

Chile



Embassy of Chile

37-41 Old Queen Street SW1H 9JA
Tel: 020 7222 2361
Fax: 020 7222 0861
embachile@embachile.co.uk
<http://chileabroad.gov.cl/reino-unido>

Consulate General

37-41 Old Queen Street SW1H 9JA
Tel: 020 7222 3434

Center for Human Rights and Immigration Clinic - La Universidad de Diego Portales

www.derechoshumanos.udp.cl
Decano Facultad de Derecho, Universidad Diego Portales, República 105 Santiago, Chile
Tel: (562) 67 62 601
Fax: (562) 67 62 602
Contact Person: Juan.Vargas@udp.cl

The Center for Human Rights conducts research on human rights and social justice and hosts the Public Interest Law Clinic. The Center seeks to promote the respect and protection of human rights in the country and all over the region by studying the normative and practical obstacles that inhibit the due protection of fundamental rights. It monitors public policies, promoting their transparency and efficiency in the protection of individual and social rights. Key areas of his work are: gender and human rights; social inclusion; prisoners' rights and the relation between constitutional law and international human rights law. Amongst others the center produces its Annual Report on Human Rights.

China

See 'Returning to China' in country resources.

Colombia

See 'Returning to Colombia' in country resources.

Congo (Congo-Brazzaville)

Embassy of the Republic of Congo

37 bis Rue Paul Valéry 75116 Paris, France
Tel: 0033 1 4500 6057
Fax: 0033 1 4067 1733



Association Nationale des Gardiens de la Paix

National Headquarters: 111, rue Mbomo- Talangai, Brazzaville, Congo.

Tel: +242 06 941 7694/05 560 1807

Email: Angp_droitsdelhomme@yahoo.fr

Contact: Emmanuel Ongouala

Association Nationale des Gardiens de la Paix (ANGP) is a non-governmental agency in Brazzaville that offers humanitarian assistance for refugees and focuses on the promotion and the defence of human rights. Emmanuel Ongouala serves as the President of ANGP. ANGP provides services in health services, education, welfare and employment and deals with cases of corruption, security, and judicial inequalities.

L'Observatoire Congolais des Droits de l'Homme

NATIONAL HEADQUARTERS 32 avenue des 3 martyrs, Immeuble Ntiétié 1er étage, Place de la station de bus de Jane Vialle Mougali, B.P.: 4021 Brazzaville

Tel: +242 55 13 450 or 56 15 718 or 55 31 185

POINTE NOIRE OFFICE

37 rue SOUMBA, BP 42-55, Pointe-Noire

Tel: +242 55 31 573

Email: ocdh.brazza@voila.fr

OCDH is a human rights NGO that organises its work into six programmes: programme for the promotion of human rights education, and a culture of peace and democracy; programme for the defense and promotion of human rights; legal assistance programme; medical assistance programme for victims of torture; programme for the special protection of vulnerable groups (including women, children, refugees and minorities).

Congo – Democratic Republic of Congo (DRC)

IOM factsheets on return to DRC in several language can be found on the internet here:

<http://irrico.belgium.iom.int/country-sheets/africa/congo-drc.html>

Embassy of the Democratic Republic of the Congo

45-49 Great Portland Street W1W 7LD

Tel: 020 7580 3931

Fax: 020 7580 8713

missionrdclondres@gmail.com

www.ambardc-londres.gouv.cd



Arche d'Alliance

www.archedalliancedrc.wikispaces.com

Ville d'Uvira, Sud-Kivu

Contact: Baudouin Kipaka, Coordinator

Tel: +(243) 81 32 01 942

Email: archedalliance@yahoo.fr

Arche d'Alliance work in eastern Congo in support of human rights and advocacy for victims of human rights violations, war crimes, and other injustices. Their mandate is to contribute to and rebuild a "culture of peace" in Eastern Congo and defend human rights in the region. Their specific programmes include the provision of free legal consul to disadvantaged populations (children forcibly or unlawfully detained, wrongfully accused and detained persons, victims of sexual violence, former child soldiers, those living with HIV/AIDS, and refugees, etc). They work to popularize the judicial instruments available to citizens in order to bring perpetrators of violence and crimes against humanity to justice; observe, investigate, and report on widespread violations of human rights in our community, and respond with the appropriate judicial processes; aid the community with peaceful conflict transformation; and give support to legislation favouring reform in Congolese law in order to provide an atmosphere protective of human rights for all Congolese persons.

Avocats Sans Frontières (ASF)

www.asf.be

BUKAVU

Avenue Kasavubu 2 - Ibanda

Tel: +243 85 30 54 230

Email: rdc-caf@asf.be

BUNIA

9 ave chem Q. Lumumba

Tel: +243 85 31 41 085

Email: rdc-caf@asf.be

KINDU

514 Bld Mobutu C/Kasuku

Tel: +243 81 44 74 367

Email: rdc-caf@asf.be



KINSHASA

Immeuble Congo Fer 1er niveau Avenue Colonel Ebeya 15/17 Kinshasa/Gombe

Tel: +257 22 24 16 77 or +257 22 24 63 35

Email: rdc-caf@asf.be

MBANDAKA

109 Avenue Bonsomi C/Wangata

Tel: +243 81 08 62 096

Email: rdc-caf@asf.be

The primary goal of Avocats Sans Frontières (ASF) is to contribute to the establishment of institutions and mechanisms that allow for access to independent and impartial justice, and which are capable of guaranteeing the protection of fundamental rights (civil and political, economic and social), including the right to a fair trial. ASF implements projects aimed at providing legal advice and assistance in collaboration with national lawyers and for the following categories of beneficiaries: minors, women, detainees, victims of human rights violations and fundamental freedoms.

Center for Victims of Torture, CVT

www.cvt.org237/

1 Avenue Major Vangu, Commune de Lubumbashi, Ville de Lubumbashi, Democratic Republic of Congo

Tel. +243 (0) 81 754 17 07, +243 (0) 995 374 969

Email: drcongo.cvt@gmail.com

In September 2006, CVT started operations in Katanga Territory with programme sites in Pweto and Moba and an administrative office in Lubumbashi. CVT provides direct mental health services to survivors of torture and war trauma and builds local capacity in mental health. Psychotherapeutic services are provided by professional clinical staff as well as the trained, supervised national staff, both in individual and group sessions. CVT staff also provides couples therapy.

Droits Humains Sans Frontières

www.dhsfront.populus.ch

Franck KAMUNGA CIBANGU, Directeur Executif

Droits Humains Sans Frontières ASBL, Im. Botour Apt. 5 C/Gombe, 861 Kinshasa

Tel: +243 98 20 93 18



Email: franckamunga@yahoo.fr

Droits Humains Sans Frontières work for the defence and promotion of human rights, for democracy and community development; towards peaceful conflict resolution and peace building in local communities and states in conflicts around the Great Lakes Region through mediation and reconciliation; promotion of gender equity through research and publication with research partners; promoting new information technology and communication for educational and social development; and fight against HIV / AIDS through health and reproductive education. DHSF provide free legal aid for the poor and needy; they conduct training on human rights, international humanitarian law, democracy, conflict resolution and the political participation of youth and women in countries in transition; and conducts research on peace and the peaceful resolution of conflicts in the Great Lakes region, on refugees and Internally Displaced Peoples.

Norwegian Refugee Council DR Congo

www.nrc.no/?aid=9484272

Tel: +243 (0) 810869030

Email: countrydirector@drc.nrc.no

Contact: Alain Homsy, Country Director

Offices: Goma, Béni, Bukavu, Kinshasa (laison office) Baraka, Mwenga, Masisi & Lubero (satellite offices)

NRC provides humanitarian assistance to refugees, internally displaced persons (IDPs) and returnees. Their programme activities are concentrated on five core activities, one being Information, Counseling and Legal Assistance. NRC provides legal assistance, usually through individual casework.

Costa Rica

Embassy of Costa Rica

14 Lancaster Gate W2 3LH

Tel: 020 7706 8844

Fax: 020 7706 8655

info@costaricanembassy.co.uk

Monday-Friday 10.00-15.00

Consular Section

14 Lancaster Gate W2 3LH

Tel: 020 7706 8844

Fax: 020 7706 8655

consul@costaricanembassy.co.uk



Alianza Por Tus Derechos

<http://www.alianzaportusderechos.org/article/apoyo-legal/>

Santa Marta de Montes de Oca, San Pedro.

Tel: +506 25 24 13 27

Email: alianza@alianzaportusderechos.org

Defends human rights and provides free legal assistance (for those on low economic resources and a symbolic cost for those that have resources) which covers enquiries, complaints, follow up and coordination in any case of violation of the human rights of minors. Also work in coordination with other state and non-state organisations for the assistance, shelter and rehabilitation of victims. “La defensa de los Derechos Humanos de todas las personas, es fundamental para nuestra organización, estamos preparadas para atender a personas en temas como: Abuso Sexual, Agresión, Abandono, Explotación Sexual Comercial, Pornografía Infantil, Trabajo Infantil, Trata y Tráfico de Personas, etc. Brindamos asesoría legal gratuita (para todas aquellas personas que no puedan costearlos y un costo simbólico para quienes si tengan los recursos) desde la consulta, denuncia, seguimiento y coordinación en cualquier caso de violación a los Derechos Humanos de las Personas Menores de Edad. Brindamos asesoría legal a refugiados que sean menores de edad. Así mismo, coordinamos con otras organizaciones estatales y no gubernamentales la atención oportuna, el albergue y rehabilitación de las víctimas. Procuramos el reintegro al seno familiar siempre y cuando sea lo adecuado para la persona menor de edad, así como su reinserción al sistema educativo y a la sociedad, como derechos fundamentales.”

APRODE -Asociación de profesionales en desarrollo para las personas en condición de pobreza (Association of Professionals to develop people living under conditions of poverty)

Tel: 22 25 28 10

Fax: 22 80 11 91

Email: info@aprodecr.org

Its staff has more than 10 years of experience in executing and managing credit programmes oriented to the population in conditions of poverty and social exclusion. Currently, there are the following programmes: Credit Programme for integration and development; Credit Programme for Refugees in Costa Rica, sponsored by UNHCR and coordinated by ACAI is recognized as a model in Latin America (more than 700 credits and more than 1000 new jobs were created by this programme of high social impact that transform a population subject to social assistance to actively economic people who generate jobs and development to the country).



It focus on gender issues, micro-entrepreneurs, refugees, adults, single mothers and women victims of domestic violence, as well as socially excluded. All productive activities are focused on the use of technology and with the aim to generating jobs with sustainable development.

Cote d'Ivoire (Ivory Coast)

IOM Factsheets on return to Cote d'Ivoire in several languages can be found on the internet here: <http://irrico.belgium.iom.int/country-sheets/africa/ivory-coast.html>

Embassy of the Republic of Côte d'Ivoire

2 Upper Belgrave Street SW1X 8BJ
Tel: 020 7235 6991
Fax: 0207 259 5320
Monday-Friday 09.30-13.00 & 14.00-17.00

Consular Section

2 Upper Belgrave Street SW1X 8BJ

Norwegian Refugee Council, Cote D'Ivoire

www.nrc.no/?aid=9167918
Tel: +22 50 63 28 755
Contact Person: Maureen Magee, Country Director
Email: cd@ivorycoast.nrc.no
Offices: Abidjan, Duékoué (West), Bouaké (Center/North)
NRC provides humanitarian assistance to refugees, internally displaced persons (IDPs) and returnees. Their programme activities are concentrated on five core activities, one being Information, Counseling and Legal Assistance.

Croatia

Embassy of the Republic of Croatia

21 Conway Street W1T 6BN
Tel: 020 7387 2022
Fax: 020 7387 0310
vrhlon@mvep.hr
<http://uk.mvp.hr>
Monday-Friday 09.00-17.00



Consular Section
21 Conway Street W1T 6BN
Fax: 020 7387 0936

Center for Peace, Legal Advice and Psychosocial Assistance

www.center4peace.org/in_English
Fra. Antuna Tomaševića 32, 32 000 Vukovar, Republic of Croatia
Tel/Fax: +385 (0)32 41 33 19
Tel: +385 (0)32 41 33 17
Email: centar-za-mir@vk.t-com.hr
Working hours: Monday - Friday 08:00-17:00
Provides free legal advice. Focuses its work on ethnic minorities

Center for Peace, Nonviolence and Human Rights

www.centar-za-mir.hr
Augusta Square Šenoe 1, Osijek
Tel: +385 (0) 31 20 68 86
Fax: +385 (0) 31 20 68 89
Email: centar-za-mir@centar-za-mir.hr
Legal Center: Gundulića 34, 31000 Osijek
Tel/fax: 031 20 68 87
Email: ljudska-prava@centar-za-mir.hr
Opening hours: Monday - Friday 9:00-13:00
Legal assistance for refugees and Internally Displaced Peoples supplied in the following areas:
Property law, former tenancy / housing, restoration, Status Rights, criminal acts / law on
amnesty, labour law, validation, pension rights, health and social rights (including welfare and
health insurance).

Serbian Democratic Forum

www.sdf.hr
Gundulićeva 55, 10 000 Zagreb, Croatia
Tel: +385 (1)4 92 18 62
Fax: +385 (1)4 92 18 27
Email: zagreb-sdf@sdf.hr
Details of regional offices are available on their website
Free legal aid to refugees and displaced, particularly to returnees attempting to reclaim
property and access to social welfare and pensions.



Cuba

Embassy of the Republic of Cuba

167 High Holborn WC1 6PA

Tel: 020 7240 2488

Fax: 020 7836 2602

embacuba@cubaldn.com

www.cubaldon.com

Consular Section

15 Grape Street WC1 6PA

Tel: 020 7240 2488

Fax: 020 7379 4557

Due to the all encompassing forms of government, there are very few NGO's in Cuba.

Cyprus

High Commission for the Republic of Cyprus

13 St James's Square SW1Y 4LB

Tel: 020 7321 4100

Fax: 020 7321 4164/5

cyphclondon@btconnect.com

Monday-Friday 09.00-16.30

Consular Section

Tel: 020 7321 4101/3/6

Fax: 020 7321 4165

Monday-Friday 09.30-13.00

Czech Republic

See 'Returning to Czech Republic' in country resources.



Denmark

Royal Danish Embassy

55 Sloane Street SW1X 9SR
Tel: 020 7333 0200
Fax: 020 7333 0270
lonamb@um.dk
www.storbritannien.um.dk
Monday-Thursday 09.00-16.30 & Friday 09.00-16.00

Consular Section

Monday-Friday: By appointment only
Passports 020 7333 0200
Visas 020 7333 0200
Fax 020 7333 0266

Danish Institute for Human Rights (DIHR)

Strandgade 56, 1401 Copenhagen K, Denmark
Tel: +45 32 69 88 88
Fax: +45 32 69 88 00
Email: center@humanrights.dk
Contact Person: mme@humanrights.dk
The objective of the DIHR is to promote and develop knowledge about human rights on a national, regional and international basis.

LGBT Danmark - The Danish National Organisation for Gay Men, Lesbians, Bisexuals and Transgendered persons

www.lgbt.dk/
Postboks 1023, 1007, København K
For visits: Nygade 7, 2., 1164 København K
Tel: +45 33 13 19 48
Email: lgbt@lgbt.dk
LGBT Denmark works for equal opportunities regardless of gender identity and sexual orientation. They have three pillars: 1) political work, 2) counselling and information, and 3) social activities. LGBT Denmark offers legal advice for people in the LGBT community.



Djibouti

Embassy of the Republic of Djibouti

26 Rue Emile Ménier 75116 Paris
Tel: 0033 1 4727 4922
Fax 0033 1 4553 5053
webmaster@amb-djibouti.org
www.ambdjibouti.org

Association pour la Protection et l'Épanouissement de la Famille (APEF)

Abdoulaker Houssein, APEF BP 178, Djibouti
Tel: +253 35 32 36 or +253 81 94 85
Fax: +253 35 32 36
Email: apefdjibouti@yahoo.fr

Members and employees of APEF have benefited from training on the human rights of displaced persons, and put this into practice in APEF's programs. Since 2007, APEF has been implementing micro-credit programs for more than 300 local women financed by Fonds Social de Développement.

Dominica, Commonwealth of

Office of the High Commissioner for the Commonwealth of Dominica

1 Collingham Gardens SW5 0HW
Tel: 020 7370 5194
Fax: 020 7373 8743
info@dominicahighcommission.co.uk
www.dominicahighcommission.co.uk
Monday-Friday 09.30-17.30



Dominican Republic

Embassy of the Dominican Republic

139 Inverness Terrace W2 6JF
Tel: 020 7727 7091
Fax: 020 7727 3693
info@dominicanembassy.org.uk
www.dominicanembassy.org.uk
Monday-Friday 10.00-17.00

Consular Section

Tel: 020 7727 6285
Monday-Friday 10.00-14.00

Pro Bono Foundation DR

www.probonord.org
Av. Jiménez Moya (antes Winston Churchill) No. 5, Suite 2-CEsanche La Julia, Santo Domingo,
Dominican Republic
Tel: +1809 50 86 347 or +1809 24 97 169
Email: info@probonord.org

Pro Bono Foundation, Inc. DR, was formed and incorporated at the initiative of a group of lawyers and multidisciplinary professionals, inspired by Pro Bono practice in developed countries seeking to implement this model of professional volunteering in the Dominican Republic, with the aim of improving access to justice, especially to people or poor or underprivileged communities and organisations to assist them.

Caritas Dominican Republic

<http://www.caritas.org/where-we-are/latin-america/dominican-republic/>

The organisation aims to respond to the fundamental needs of the most vulnerable groups in society, through education, organisation and management of resources in order to implement projects geared towards promotion of the integral development of the person, the family and the community.

Ecuador

IOM Factsheets on return to Ecuador in several languages can be found on the internet here:
<http://irrico.belgium.iom.int/country-sheets/latin-america/ecuador.html>



Embassy of Ecuador

Flat 3B 3 Hans Crescent SW1X 0LS
Tel: 020 7584 136 7 / 020 7590 2501 / 020 7590 2507
Fax: 020 7590 2509
eecugranbretania@mrrree.gov.ec

Consular Section

1st Floor Uganda House
58/59 Trafalgar Square WC2N 5DX
Tel: 020 7451 0040
Fax: 020 7451 0049
ceculondres@mrrree.gov.ec
www.consuladecuador.org.uk

ACNUR (UNHCR) Ecuador

http://www.acnur.org/index.php?id_sec=23
Avenida Amazonas # 2889 y La Granja
Edificio de las Naciones Unidas, Primer Piso, Quito
Contact: Durval Martinez
Email: MARTINED@unhcr.org
Services: Basic humanitarian assistance with a focus on local integration, micro-credit programs, job training, community development.

COOPI

<http://www.coopi.org/it/cosafacciamo/nelsuddelmondo/dove-interveniamo/paes/22/ecuador/>
Calle Ultimas Noticias No. 39-127, Quito
Tel: +593 22 24 15 32
Email: quito@coopi.org
Services: Basic humanitarian assistance and community development.

Cruz Roja Ecuatoriana (Red Cross)

www.cruzroja.org.ec
Antonio Elizalde E4-31 y Avenida Gran Colombia, Quito
Tel: +593 22 58 24 82 or +593 29 56 004
Fax: +593 22 57 04 24
Email: gguada@cruzroja.org.ec or comucre@cruzroja.org.ec
Services: Basic humanitarian assistance.



Ecuador Migrante

www.ecuadormigrante.org/

Email: migracion@esquel.org.ec

Website dedicated to information for migrants to/from Ecuador.

El Servicio Jesuita a Refugiados y Migrantes del Ecuador (SJRM)

Calle Eustorgio Salgado N 19-83 y Av. Universitaria, Quito

Tel: +593 09 87 92 566 (Pablo)

Contacts: Pablo Araujo

Email: trobayo@sjrmecuador.org.ec or ldaza@sjrmecuador.org.ec

Services: Medical access, legal services, education, psychological help, and emergency services.

Pastoral Social de Ambato

www.psambato.org/home.html

Dirección: Calle Mera 0359 entre Boliva y Rocafuerte, "Multicentro Mera" tercer piso, oficina 19, Ambato, Ecuador

Tel: +593 2421842 / 2827795

Email: info@psambato.org

The Comité Pro Refugiados also runs (in partnership with the Catholic Relief Services (CRS) and the Diocese of Ambato) the Pastoral Social programme, which has a separate office. The programme works to implement primary healthcare and micro-credit schemes to contribute to the improvement of the conditions of life of families of urban and rural communities, promoting fairness and equality.

Egypt

Embassy of the Arab Republic of Egypt

26 South Street W1K 1DW

Tel: 020 7499 3304

Fax: 020 7491 1542

egyemblondon@mfa.gov.eg

egtamboff@gmail.com

Monday-Friday 09.00-17.00

Consulate General

2 Lowndes Street SW1X 9ET

Tel: 020 7235 9719

Fax: 020 7235 5684

info@egyptianconsulate.co.uk



El Nadim Center for the Management and Rehabilitation of Victims of Violence

www.hrinfo.net/egypt/nadim

3a St. Suleiman al-Halabi off Ramsis Street - Cairo

Tel: +20 25 78 70 89

Fax: +20 25 75 59 53 or +20 25 79 50 35

El Nadim Center for the Management and Rehabilitation of Victims of Violence is an Egyptian NGO dedicated to combating torture and providing support for its victims by offering treatment and rehabilitation to torture survivors. The Center also provides medical statements and testimony for survivors taking cases before various bodies. In collaboration with other organizations concerned with eliminating the practice of torture to mobilize to address the factors underlying the practice of torture.

In addition, the Center has a program which specifically addresses violence against women through providing counselling and maintaining two 24 hour hotlines.

PHASE - The Psychological Health & Awareness Society in Egypt

www.ephase.org/

41 Corniche el-Nil, Al Asil building, 4th floor

Tel: 01 01 002 590

Contact: Heba Habib

Email: heba_habib@hotmail.com PHASE is an NGO based in Cairo that runs the Help Ease Related Trauma (HEART) programme which provides psychological services for people who have been victims of trauma. They can provide professional psychological services for those who have suffered torture or other traumatic experiences.

El Salvador

Embassy of El Salvador

8 Dorset Square 1st & 2nd Floors NW1 6PU

Tel: 020 7224 9800

Fax: 020 7224 9878

embajadalondres@rree.gob.sv

elsalvador.embassy@gmail.com

Monday-Friday 10.00-17.00



CEMUJER

www.cemujer.com

Colonia Médica, Boulevard Dr. Héctor Silva Romero #144, Casa Morada de la Mujer San Salvador, El Salvador

Tel: +503 22 75/ 75 63

Help line: +503 22 26/ 54 66

Email: cemujer@integra.com.sv

CEMUJER es una organización que contribuye a la promoción de los derechos humanos de las mujeres, niños y adolescentes. CEMUJER cuenta con un equipo multi/pluridisciplinario que brinda orientación y asesoría a aquellas mujeres, niños y niñas que denuncian violencia, a fin de contribuir a la disminución de la violencia contra las mujeres, niños y niñas, en una búsqueda permanente por contribuir a la igualdad real entre los géneros. CEMUJER otorga asesoría legal y apoyo psicológico a mujeres que han sufrido violencia de género que son refugiadas o solicitantes de asilo en El Salvador como también mujeres que están en El Salvador y necesitan solicitar asilo en otros países.

CEMUJER is an organisation that contributes towards the promotion of the human rights of women, children and adolescents. CEMUJER has a multidisciplinary team that provides guidance and advice to those women and children that denounce violence, with the aim of reducing violence against women and children, in a permanent search for real gender equality. CEMUJER provides legal assistance and psychological support to women who have suffered gender violence.

Clinica de Asistencia Legal de la Universidad General Gerardo Barrios

www.ugb.edu.sv Avenida Las Magnolias, Calle Las Flores 200 metros, al sur de DIDEA, San Miguel, El Salvador

Tel: 2545-6506

Contact Person: Lic. Krissia Morena aguirre Rosa

Email: krismar1979@ugb.edu.sv

The Clinica de Asistencia legal provides free legal advice and support to those that have economic difficulties. Also, the facultad de Ciencias Juridicas provides support regarding labour rights.



Equatorial Guinea

Embassy of the Republic of Equatorial Guinea

13 Park Place St James' SW1A 1LP

Tel: 020 7499 6867

Fax: 020 7499 6782

embarege-londres@embarege-londres.org

www.embarege-londres.org

Monday-Friday 09.00-16.00

Eritrea

Embassy of the State of Eritrea

96 White Lion Street N1 9PF

Tel: 020 7713 0096

Fax: 020 7713 0161

www.eritrean-embassy.org.uk

eriemba@eriembauk.com

Estonia

Embassy of the Republic of Estonia

16 Hyde Park Gate SW7 5DG

Tel: 020 7589 3428

Fax: 020 7589 3430

london@mfa.ee

www.estonia.gov.uk

Consular Section

Monday-Friday 10.00-13.00 Tuesday & Thursday 13.00-16.00

Tel: 020 7838 5388



ANDRAS (Association of Estonian Adult Educators)

Valge St 10
11413 Tallinn
Estonia
Tel: +372 621 1671
www.andras.ee/client/default.asp?wa_id=836
e-mail: andras@andras.ee
Organisation aiming to facilitate the learning (part or full time) of adults.

Estonian Refugee Council

Vallikraavi 19, Tartu, Estonia
info@pagulasabi.ee
Telephone: +372 517 4334
www.pagulasabi.ee/en/about-us
Supports integration of refugees into Estonian society.

Ethiopia

Embassy of the Federal Democratic Republic of Ethiopia

17 Princes Gate SW7 1PZ
Tel: 020 7589 7212
info@ethioembassy.org.uk
www.ethioembassy.org.uk
Monday-Friday 9.00-17.00
Consular Section
Tel: 020 7838 3895
Monday-Friday 9.00-16.00

Jesuit Refugee Service Ethiopia

www.jrsea.org
Region 14, Arada, Kebele 03, House No. 1097, P.O.Box 12747, Addis Ababa, Ethiopia
Tel: +251 11 12 37 230
Email: ethiopia@jrs.net
Jesuit Refugee Service (JRS) is an international Catholic organisation with a mission to accompany, serve and advocate on behalf of refugees and other forcibly displaced persons. JRS



provides education, psychosocial support, pastoral care, peace-education, livelihoods services and emergency relief and is involved in human rights protection and advocacy activities on different levels.

In Addis Ababa, the JRS Refugee Community Centre provides childcare, recreational and cultural activities as well as psycho-social support and offers opportunities to undertake vocational training. JRS also offers language and computer training, a library and internet services at the centre. The JRS Emergency Needs Programme provides non-recurrent financial, medical and non-food items, pastoral care and accompaniment for asylum seekers and vulnerable refugees. In Mai-Aini refugee camp, JRS assists Eritrean refugees by offering counseling, including training of peer counsellors and recreation activities such as a library, sports, music and dance.

Africa Humanitarian Action

www.africahumanitarian.org

Africa Avenue, P.O.Box 110 Code 1250, Addis Ababa, Ethiopia

Tel: + 251 11 55 13 851

Fax: + 251 11 55 11 224

Email: aha@ethionet.et

Based in Addis Ababa, Ethiopia, African Humanitarian Action (AHA) carries out humanitarian aid and development activities in 12 African countries, including Angola, Burundi, Chad, Congo (DR), Ethiopia, Guinea (Rep.), Liberia, Namibia, Rwanda, Sudan, Uganda and Zambia. AHA provides emergency relief services, fights diseases of poverty, notably HIV, Tuberculosis and Malaria, and works to develop local capacity and disaster response mechanisms. AHA provides emergency, health and social services.

Fiji

High Commission of the Republic of Fiji

34 Hyde Park Gate SW7 5DN

Tel: 020 7584 3661

Fax: 020 7584 2838

mail@fijihighcommission.org.uk

www.fijihighcommission.org.uk

Monday-Friday 09.30-13.00 & 14.00-17.00

Consular Section

Tel: 020 75843661 ext 5340/5347



The Fiji Women's Crisis Centre (FWCC)

88 Gordon Street

Suva

PO Box 12882, Suva, Fiji

Phone; 3313300

Fax: 3313650

Email: fwcc@is.com.fj

www.fijiwomen.com

Provides support (counselling, legal and practical support) for women who are victims of violence in all forms.

Fiji Council of Social Services (FCOSS)

256 Waimanu Rd

P.O. Box 13476

Suva, Fiji Islands

Phone: (679) 331 2649/331 5412 Fax: (679) 330 2936

execdirector@fcoss.org.fj

Co-ordinates and assists social service organisations to effectively implement front-line services for those in need.

Fiji Corrections Service

<http://www.corrections.org.fj/pages.cfm/rehabilitation-programs/>

Government service aimed at rehabilitating ex offenders back into Fijian society.

Finland

The Embassy of Finland

38 Chesham Place SW1X 8HW

Tel: 020 7838 6200

Fax: 020 7235 3680

Consulate Fax: 020 7838 9703

sanomat.lon@formin.fi

www.finemb.org.uk

Monday-Friday 08.30-16.30



Finnish Red Cross

www.redcross.fi / In English
Tehtaankatu 1a, PO Box 168, 00140 Helsinki
Tel: +358 91 29 31
Fax +358 91 29 32 26
Email: webmaster@redcross.fi or leena-kaisa.aberg@redcross.fi

France

Embassy of France

58 Knightsbridge SW1X 7JT
Tel: 020 7073 1000
Fax: 020-7073 1004
www.ambafrance-uk.org

Consular Section

21 Cromwell Road SW7 2EN
Tel: 020 7073 1200
Fax: 020 7073 1201

Médecins du Monde

62, Rue Marcadet, 75018 Paris
Tél. : 01 44 92 15 15
Fax : 01 44 92 99 99
Provision of health services in deprived areas.

Emmaus Internationale

<http://www.emmaus-france.org/>
47 avenue de la résistance
93104 Montreuil Cedex
International solidarity movement founded in France in 1949, offering a range of charitable services based around serving the needy, notably the homeless. Secular, but the name has strong Biblical symbolism.

GREP (Groupe Pour L'Emploi des Probationnaires – Employment Group for Probationers)

<http://www.grep.asso.fr/>
21 Bis Bd des Tchecoslovaques



69007 LYON
Tel: 047872 9493
Fax: 047271 7219
Employment agency aimed at helping those on probation.

Comité d'Entraide aux Français Rapatriés (Mutual Aid Committee to French Returnees)

CEFR
Direction nationale
33, boulevard Robert Schuman 93 190 LIVRY-GARGAN
www.cefr.fr
Services for French national returnees.

Gabon

Embassy of the Gabonese Republic

27 Elvaston Place SW7 5NL
Tel: 020 7823 9986
Fax: 020-7584 0047
www.gaboneseembassy.org

African Women Jurists Federation

PO box 4347.
Libreville.
Gabon

The Gambia

Embassy of The Gambia

92 Ledbury Road W11 2AH
Tel: 020 7229 8066
Fax: 020 7229 9225
gambiahighcomuk@btconnect.com
Monday-Thursday 09.30-17.00, Friday 09.30-13.00



Institute for Human Rights and Development in Africa

www.africaninstitute.org

P.O Box 1896, Banjul, The Gambia

BRUSUBI Layout # 949, Coastal Highway, The Gambia.

Tel: +220 77 51 200 /1/2/3/4/5/6/7/8/9

Fax: + 220 44 10 201

Email: info@AfricanInstitute.org

The Institute for Human Rights and Development in Africa (IHRDA) works to promote human rights in Africa by providing capacity building to lawyers and NGOs, particularly in relation to bringing cases before the African Commission on Human and People's Rights, serving as council on those cases, and researching and publishing on vital human rights issues.

Georgia

Embassy of Georgia

4 Russell Gardens W14 8EZ

Tel: 020 7348 1941

Fax: 020 7603 6682

embassy@geoemb.plus.com

www.uk.mfa.gov.ge

Consular Section

020 7348 1942

consular@geoemb.plus.com

GYLA - Georgian Young Lawyers' Association

www.gyla.ge/

Tbilisi, Krilovi str.#15, 0102

Tel: +995 32 93 61 01 or +995 32 95 23 53

Fax: +995 32 92 32 11

Legal Aid Centre Hotline: +995 32 99 50 76 or +995 32 96 35 39, Monday-Friday 11:00-17:00
(lunch break 14:00-15:00)

Email: gyla@gyla.ge

The Georgian Young Lawyers' Association (GYLA) is a non-governmental organisation dedicated to promoting human rights and the rule of law. The GYLA provides both over the phone and online legal aid services, as well as private, in-person consultations. All consultations are confidential.



Norwegian Refugee Council Georgia

www.nrc.no/?aid=9168163

NRC Regional Office South Caucasus and Central Asia, Tabukashvili 19A, Tbilisi, Georgia

Tel: + 995 32 92 31 62

Contact Persons: Petr Kostohryz, Regional Director Manana Gabashvili, Deputy Director

Email: nrc@nrc.ge

NRC provides humanitarian assistance to refugees, internally displaced persons (IDPs) and returnees. Their programme activities are concentrated on five core activities, one being Information, Counseling and Legal Assistance. NRC provides legal assistance, usually through individual casework.

Germany

Embassy of the Federal Republic of Germany

23 Belgrave Square/Chesham Place SW1X 8PZ

Tel: 020 7824 1300

Fax: 020 7824 1449

Monday-Thursday 8.30-17.00 & Friday 8.30-15.30

info@london.diplo.de

www.london.diplo.de

Passport & Visa Section by appointment only

Visa Appointments online or Tel: 0871 3762101

Passport Appointments online only

Fax: 020 7824 1449

Visa Information Service Tel: 020 7824 1465

Passport Information Service Tel: 020 7824 1463

Ärzte der Welt (Doctors of the World - Medical NGO) – Project Open.med München

<http://www.aerztederwelt.org/projekte/openmed-muenchen.htm>

IGörresstr. 43, 80797 München (take U2 to Josephplatz or Bus 154)

Tel: +49 (0)177 51 16 965 or +49 (0)89 45 20 76 58 (Monday, Tuesday, Wednesday and Friday from 10:00 - 17:00)

Email: suzanne.bruins@aerztederwelt.org



Consultation hours: Tuesday 17:00-20:00 and Friday 10:00-13:00
Consultation hours for children: 1st and 3rd Tuesday of each month 15:00-16:30
Consultation hours for women: 2nd and the 4th Wednesday of each month from 10:00-13:00

Open.med offers medical aid and social support to migrants experiencing difficult situations in their life and to people without health insurance.

Caritasverband Saar-Hochwald e.V.

www.caritas-merzig.de/

66883.html
Merziger Stabe 34, 66 679 Losheim

Tel: +49 (0)68 72 42 89

Fax: +49 (0)68 72 50 45 86

Email: info@ssthochwald.caritas-merzig.de

Provides advice, psychosocial counselling and support; procurement and provision of clothing and utensils.

Connection e.V.

www.connection-ev.de

Gerberstr. 5, 63065 Offenbach

Tel: +49 (0)69 82 37 55 34

Fax: +49 (0)69 82 37 55 35

Email: office@connection-ev.de

Connection e.V. offers support to deserters and conscientious objectors.

Internationale Liga für die Menschenrechte (International League for Human Rights)

www.ilmr.de

Sektion Berlin: Haus der Demokratie und Menschenrechte, Greifswalder Str. 4, 10405 Berlin

Tel: +49 (0)30 39 62 122

Fax: +49 (0)30 39 62 147

Email: vorstand@ilmr.org

Internationaler Sozialdienst Germany

www.iss-ger.de/inEnglish

Am Stockborn 5-7, 60439 Frankfurt am Main

Tel: +49 (0)69 95 80 702

Fax: +49 (0)69 95 80 74 62

Email: isd@iss-ger.de



German branch of the International Social Service. Internationaler Sozialdienst Germany provides support and focuses on the welfare of the child in cases of international family break up or other situations in which a child may be moved between states.

Kirchenamt der EKD (Evangelical Churches Germany)

www.ekd.de

Herrenhäuser Str. 12, 30419 Hannover

Tel: +49 (0)511 27 960

Fax: +49 (0)511 27 96 707

Email: info@ekd.de

Provides Christian counselling by internet or over the phone.

***KUB Berlin - Kontakt und Beratungsstelle für Flüchtlinge und MigrantInnen e.V Berlin
(Contact and Information Centre for Refugees and Migrants)***

Oranienstr.159, 10969 Berlin

Tel: +49 (0)30 61 49 400 or +49 (0)30 614 94 04 or +49 (0)30 531 42 119

Fax: +49 (0)30 615 45 34

Email: kontakt@kub-berlin.org

Opening Hours: Monday, Tuesday, Thursday, Friday 10:00-13:00; by arrangement also in other times-We offer consultations free of charge regarding immigration, refugee, social and criminal law.-We offer different addresses and links to consulting organisations and other social services.- We offer an accompanying service to appointments with doctors or authorities.

Medibüro Hamburg (Medical NGO)

<http://www.medibuero-hamburg.org/>

WIR Internationales Zentrum, Verikom Hospitalstrasse 109, 22767 Hamburg

Tel: +49 (0)40 23 85 58 322

Email: info@medibuero-hamburg.org

Consultation hours: Monday and Thursday 15:00-17:00

Arranges medical care regardless of your residency permit or health insurance status. Non-governmental, anti-racist organisation. Counselling and arrangement free of charge and confidential.



Ghana

See 'Returning to Ghana' in country resources.

Greece

Embassy of Greece

1A Holland Park W11 3TP

Tel: 020 7229 3850

Fax: 020 7229 7221

political@greekembassy.org.uk

www.greekembassy.org.uk

Monday-Friday 09.00-16.30

Consular Section

1A Holland Park W11 3TP

Tel: 020 7313 5600 – 5609

Fax: 020 7243 3202

consulate@greekembassy.org.uk

Aitima

www.aitima.gr

Tripou Str. 6, Athens 117 41

Tel: +30 21 09 24 16 77

Email: aitima@freemail.gr

The NGO AITIMA was founded in December 2008 to defend human rights and protect the environment through the following objectives: Providing free legal advice and consultation to vulnerable groups; Delivering training, education and cultural events and conferences; - Partnerships with other groups and organisations; Conducting research; Appealing to the judiciary system.

Caritas

www.caritas.gr

52, Kapodistriou Street, 104 32 Athens, Greece

Tel: +30 21 05 24 78 79

Fax +30 21 05 24 79 90

Email: info@caritas.gr

Offers social and material support as well as counselling.



PRAKSIS

www.praxis.gr/

Email: john_chouris@yahoo.gr

Central Offices: 57 Stournari str., 104 32 Athens, Greece

Tel: +30 21 05 20 52 00

Fax: + 30 52 05 201

ATHENS POLYCLINIC: 5 Peoniou & Aharnon str., Victoria Sq., 104 40 Athens, Greece

Tel: +30 21 08 21 37 04

Fax: + 30 21 08 21 37 13

THESSALONIKI POLYCLINIC: 1. Arkadioupoleos str. & Ag. Dimitriou str., 54 632 Thessaloniki, Greece

Tel: +30 23 10 55 61 45

Fax: +30 23 10 55 17 30

Email: (Use the contact form, provided at) <http://www.praxis.gr/default.asp?pid=8&la=2>

Contact: Yiannis Chouris, Lawyer, Thessaloniki Polyclinic

Email: john_chouris@yahoo.gr

PRAKSIS is an NGO which aims to provide medical, psychological and legal aid, as well as accommodation and social support to vulnerable marginalised populations including migrants, asylum seekers, refugees, victims of trafficking, ROMA, under aged beggars, destitute, homeless, persons without social insurance, released prisoners and one parent families.

PRAKSIS operates a 'Centre of Legal Aid' (Athens and Thessaloniki). Anyone belonging to the groups mentioned above can use the centre, in order to receive information, legal advice and consultation relating to their rights and the procedures. The information is provided in Farsi, Arabic, Turkish, English and French.

Grenada

High Commission for Grenada

The Chapel Archel Road West Kensington W14 9QH

Tel: 020 7385 4415

Fax: 020 7381 4807

office@grenada-highcommission.co.uk

www.grenadahclon.co.uk

Monday-Friday 09.00-17.00

Consular Hours : Monday-Friday : 10.00-14.00



Grenada National Organization of Women

<http://www.ngocaribbean.org/index.php/grenada-national-organisation-of-women/>

Facilitating women's entry into several industries, they are attempting to help Grenada develop along a path of gender equality through education and advice. Also supporting victims of domestic abuse and lobbying for women's rights.

Grenada Red Cross Society

National Headquarters

PO Box 551

Upper Lucas Street

St George's, Grenada

Phone: + 1 (473) 440 14 83

www.grenadaredcross.org

Guatemala

Embassy of Guatemala

13 Fawcett St SW10 9HN

Tel: 020 7351 3042

inglaterra@minex.gob.gt

info@guatemalanembassy.co.uk

Consular Section

13a Fawcett St SW10 9HN

Tel: 020 7351 3042

consul@guatemalanembassy.co.uk

Casa del Migrante Nazareth

www.migrante.com.mx/index.php

GUATEMALA CITY

Casa del Migrante en Guatemala, 15 Ave. 1-94 "A" Zona 1, Guatemala, Guatemala.

Tel: +502 22 30 27 81

Email: movhuceg@quetzal.net

TECÚN UMÁN

Ave. del Migrante 22, Col. Olguita de Leon, Tecún Umán, Guatemala

Tel: Area +502 77 76 84 16



Fax: +502 77 76 84 17

Email: migrantetecun@yahoo.com.mx

Casa del Migrante welcomes people that come from the south of Mexico and Central America, or anybody that is going up to the US. They welcome Mexican deportees or repatriates that come from the US.

En la Casa del Migrante le damos acogida a personas que vienen desde el sur de México y América Central, o a las personas que están viajando hacia Estados Unidos. También le damos acogida a mexicanos deportados o repatriados que vienen desde Estados Unidos.

Guinea

IOM Factsheets on return to Guinea are available in several languages on the internet here:
<http://irrico.belgium.iom.int/country-sheets/africa/guinea.html>

Embassy of the Republic of Guinea

258 Belsize Road NW6 4BT

Tel: 020 7316 1861

Fax: 020 7316 1861

office@ambaguinee-london.co.uk

Amis De La Sante (Friends of Health)

Commune de Ratoma

4099 Conakry

Guinea

Amis_sante@yahoo.fr

www.netzkraft.net/mitglied.php?teilnehmer=883&lang=englisch

Aim to improve the health of the Guinean population, through community work and empowerment

Guinea-Bissau

Embassy of the Republic of Guinea-Bissau

94 Rue St. Lazare 75009 Paris

Tel: 0033 1 48 74 36 39



Guyana

High Commission for Guyana

3 Palace Court Bayswater Road W2 4LP

Tel: 020 7229 7684

Fax: 020 7727 9809

guyanahc1@btconnect.com

www.guyanahclondon.co.uk

Adult Education Association

88 Carmicheal Street, South Cummingsburg

Georgetown

Tel. # 225-0758

profit@sdp.org.gy

The Adult Education Association of Guyana seeks to provide through the non-formal system, the education and training that the Guyanese people need.

Pomona Women and Youth Reaching Out

Lot 23 Pomona Housing Scheme

Cell: 618-0886

To better the lives of women and youths in Region 2 and the country as a whole by supporting them and providing them with opportunities for personal development, especially through education.

Guyana Association of Women Lawyers

C/o Court of Appeal

High St. Kingston, G/town

223-9631, e-mail daleakingston@hotmail.com

To educate citizens about their rights, to address legal issues of concern to women and children, and to provide limited legal aid services.



Haiti

The Embassy of the Republic of Haiti

14 Cavendish Place W1G 9DJ

Tel: 020 7637 8985

Map of NGO's in Haiti

<http://haiti.ngoaidmap.org/>

Honduras

Embassy of Honduras

4th Floor 136 Baker Street W1U 6UD

Tel: 020 7486 4880

Fax: 020 7486 4550

hondurasuk@lineone.net

Monday-Friday 10.00-1300 & 14.00-17.00

Hungary

Embassy of Hungary

35 Eaton Place SW1X 8BY

Tel: 020 7201 3440

Fax: 020 7823 1348

mission.lon@mfa.gov.hu

www.mfa.gov.hu/emb/london

Monday-Thursday 08.30-17.00 & Friday 08.30-14.00

Consular Department

35B Eaton Place SW1X 8BY

Tel: 020 7235 5218

Fax: 020 7235 8630

konz.lon@mfa.gov.hu

Monday-Friday 09.30-12.00



Demokratikus Jogok Fejlesztésért Alapítvány (Foundation for the Development of Democratic Rights)

www.demnet.org.hu

1052 Budapest, Apáczai Csere János u. 1. IV/40

Tel: +36 14 11 04 10 or +36 41 10 411 or +36 41 10 444

Fax: 32 80 874

Email: info@demnet.org.hu

Projects supporting the Roma community.

Menedék - Hungarian Association for Migrants

www.menedek.hu

1081 Budapest, Népszínház utca 16. III/3.

Tel: +36 13 22 15 02 or 34 46 224 or 47 90 273

Fax: +36 14 79 02 72

Email: menedek@menedek.hu

Social, informational, mental-health programmes promoting the social integration of refugees and migrants staying in Hungary. Through their national network of social workers they provide personal assistance to migrants in order to promote their integration and to protect their rights.

Counselling service 1092 Budapest, Erkel utca 13./A, földszint 5.

Tel: +36 14 11 17 10 or 41 11 711 or 21 57 314

Fax: +36 14 11 17 11

Református Missziói Központ (Hungarian Reformed Church)

www.rmk.hu

1151 Budapest, Alag u. 3.

Tel: +36 12 71 04 98 or +36 12 71 04 99

Fax: +36 12 71 04 99

Email: rmk@zsinatiiroda.hu

Iceland

Embassy of Iceland

2A Hans Street SW1X 0JE

Tel: 020 7259 3999

Fax: 020 7245 9649

Emb.london@mfa.is

www.iceland.is/uk

Monday-Friday 09.00-16.30



Icelandic Red Cross

www.redcross.is

Efstaleiti 9, 103 Reykjavík

Tel: +354 57 04 000

Fax: +354 57 04 010

Email: central@redcross.is

Opening Hours: Monday-Thursday 08:30-16:00 and Friday 08:30-15:00 The Red Cross provides assistance including housing, furniture and electrical appliances, first aid courses and psychological support. The Red Cross also operates a tracing system to help find lost family and loved ones.

India

See 'Returning to India' in country resources.

Indonesia

Embassy of the Republic of Indonesia

38 Grosvenor Square W1K 2HW

Tel: 020 7499 7661

Fax: 020 7491 4993

kbri@btconnect.com

www.indonesianembassy.org.uk

Monday-Friday 09.00-17.00

Consular Department & Visa Section

38A Adam's Row W1K 2HW

Fax: 020 7491 4993

Monday-Friday 10.00-13.00 (submission of passports/visas), 14.30-16.00 (collection of passports/visas)

International Catholic Migration Commission (ICMC) South East Asia

www.icmc.net/offices/icmc-south-east-asia

ICMC South East Asia, Jalan Terusan Hang Lekir I No. 5, Kebayoran Baru - Jakarta Selatan 12220

Email: theresiaeni@gmail.com or info@icmc.net

ICMC was created in 1951, with a mission to serve the needs of uprooted people: refugees, internally displaced persons and migrants. ICMC is engaged in protection and advocacy for durable solutions for uprooted people. Specific interventions include emergency care for the extremely vulnerable (including female-headed households and GBV survivors) and trauma recovery; conflict transformation, community development and economic activity for



reintegration of displaced persons; as well as capacity building for local NGOs and government. ICMC has managed projects in nearly 45 countries. Currently, ICMC works in 11 countries directly, and through its network of members in 85.

Iran

Iran does not currently have an embassy in the UK. Iranian interests in the UK are represented by the Omani embassy.

Extensive list of NGO's in Iran (English/Persian)

www.unodc.org/pdf/iran/drug_crime_situation/ddr/ngo/DDR_Telephone_Directory.pdf
(mostly drug prevention and youth development)

Iraq

See 'Returning to Iraq' in country resources.

Israel

Embassy of Israel

2 Palace Green Kensington W8 4QB

Tel: 020 7957 9500

Fax: 020 7957 9555

www.london.mfa.gov.il

Monday-Thursday 08.30-17.30 & Friday 08.30-13.30

Consular Section

15a Old Court Place Kensington W8 4QB

Tel: 020 7957 9516

HIAS - Hebrew Immigrant Aid Society

www.global.hias.org/en/pages/israel-middle-east

Israel Headquarters, 1 Zeitlin Street, Suite # 313-314, Tel Aviv 64956

Tel: +972-(0)3-6911322



Fax: +972-(0)3-6911336

E-mail: Through the contact form at: www.hias.org/en/pages/contact

HIAS grants scholarships for immigrants (*olim*) who recently have immigrated to Israel. HIAS assists with Israeli government and UNHCR efforts to protect refugees arriving from Africa and elsewhere, and runs programs in the region to protect, assist and – in many cases – resettle refugees and migrants of all faiths and ethnicities.

Physicians For Human Rights – Israel

www.phr.org.il/ in English 52 Golomb Street, Tel Aviv 66171

Tel: +972 (0)3 68 73 718

Fax: +972 (0)3 68 73 029

Email: Shahar@phr.org.il

Physicians for Human Rights-Israel offers treatment to migrants and refugees, and endeavors to assist with any request for medical aid, whether directly with treatment or by assisting with payment for care.

Italy

Embassy of Italy

14 Three Kings' Yard Davies Street W1K 4EH

Tel: 020 7312 2200

Fax: 020 7312 2230

ambasciata.londra@esteri.it

www.amblondra.esteri.it

Consular Section

Harp House, 83-86 Farringdon Street, EC4A 4BL

Tel: 020 7936 5900

Fax: 020 7583 9425

consolato.londra@esteri.it

www.conslondra.esteri.it

Caritas

MILAN

www.caritasitaliana.it/

Tel: +39 (0)2 76 03 73 37

Email: stranieri.ambrosiana@caritas.it



ROME

Via Aurelia, 796, 00165 Roma
Tel: +39 (0)6 66 17 70 01
Fax: +39 (0)6 66 17 76 02
Email: segreteria@caritasitaliana.it

TREVISO

Via Venier, 50, Treviso, (ingresso davanti al Park Dal Negro)
Tel: +39 (0)4 22 54 65 85
Fax: +30 (0)4 22 41 20 11
Email: caritas@diocesiv.it

Caritas has offices in every diocese. The services they provide vary and they may include legal advice as well as other support.

Comunità S. Egidio

www.santegidio.org/
Piazza S. Egidio 3, 00153 Roma
Tel: +39 (0)6 58 95 945
Fax: +39 (0)6 58 00 197
Email: info@santegidio.org
Provides accommodation centres for migrants and refugees and provides service including counselling and canteens.

Everyone Group

www.everyonegroup.com
Viale Monte Grappa, 30, 24047 Treviglio (Bergamo)
Tel: +39 33 13 58 54 06
Email: info@everyonegroup.com
International Human Rights organisation with particular reference to protection of the rights of refugees, migrants and other social groups victims of persecution, discrimination and marginalisation.



Jamaica

Jamaican High Commission

1-2 Prince Consort Road SW7 2BZ

Tel: 020 7823 9911

Fax: 020 7589 5154

jamhigh@jhcuk.com

www.jhcuk.com

Monday-Thursday 09.00-17.00 & Friday 09.00-16.00

Passport & Visa Section

Monday-Friday 9.30-13.30

See the resource booklet and/or DVD "Coming Home to Jamaica". This should be available in prison libraries and on the Virtual Campus.

Independent Jamaica Council for Human Rights

Address:

131 Tower Street

Kingston

Jamaica

Tel: +1 876 967 1204

ijchr@mail.infochan.com

www.ijchr.org

Japan

Embassy of Japan

101-104 Piccadilly W1J 7JT

Tel: 020 7465 6500

Fax: 020 7491 9348

Monday-Friday 09.30-18.00

Visa Section

Tel: 020 7465 6565

Fax: 020 7491 9328

www.uk.emb-japan.go.jp



Jordan

Embassy of the Hashemite Kingdom of Jordan

6 Upper Phillimore Gardens W8 7HA

Tel: 020 7937 3685

Fax: 020 7937 8795

london@fm.gov.jo

www.jordanembassy.org.uk

Monday-Friday 09.00-16.00

Consular & Visa Section

6 Upper Phillimore Gardens W8 7HA

Monday-Friday 10.00-13.00 & 14.30-16.00

ARDD - Legal Aid

www.legalaid-jp.net

Jabal Amman – 3rd Circle – Khalil Mardam ST – bldg. 8 – 1st Floor, PO Box 930560, Amman 11193

Emergency Line: +962 (0)7 77 38 72 21

Tel: +962 64 61 72 77

Fax: +962 64 61 72 78

Email: consult@ardd-legalaid.org

Email: smuhareb@ardd-legalaid.org

ARDD-Legal Aid is a Jordanian NGO that is based in Amman and dedicated to promoting and protecting human rights through litigation and advocacy. It provides free legal empowerment and assistance to Jordanians and non-Jordanians alike, with a special focus on particularly vulnerable groups. Services include consultation, mediation, and legal representation.

Kazakhstan

Embassy of the Republic of Kazakhstan

125 Pall Mall SW1Y 5EA

Tel: 020 7590 3490

Fax: 020 7584 8481

london@kazembassy.org.uk



www.kazembassy.org.uk
Monday-Friday 09.00-13.00 & 14.30-18.00
Consular Section
Tel: 020 7590 3485/84
Fax: 020 7584 9905
consulate@kazembassy.org.uk
Monday-Friday 09.00-12.00 (except Wednesday)

Kazakh Red Crescent

www.redcrescent.kz
Refugee assistance programme
ul. 86 Kunaev, Almaty, Republic of Kazakhstan
Tel: +7 (727) 29 16 291 or (727) 29 13 791
Fax: +7 (727) 29 18 172
Email: inf@redcrescent.kz
Helps to solve social problems and ensure access to healthcare and education.

Kenya

Kenya High Commission

45 Portland Place W1B 1AS
Tel: 020 7636 2371
Fax: 020 7323 6717
kcomm45@aol.com
www.kenyahighcom.org.uk
Monday-Friday 09.00-13.00 & 14.00-17.00
Visa Section: Monday-Friday 09.30-12.00 & 14.00-15.30

Jesuit Refugee Service Kenya

www.jrsea.org
Gitanga Road, behind Maria Immaculata Hospital, P.O. Box 76490, Nairobi 00508, Kenya
Tel: +254 20 38 74 136
Email: kenya@jrs.net
Jesuit Refugee Service (JRS) is an international Catholic organisation with a mission to accompany, serve and advocate on behalf of refugees and other forcibly displaced persons. JRS seeks to provide education, psychosocial support, pastoral care, peace-education, livelihoods



services and emergency relief and is involved in human rights protection and advocacy activities on different levels.

Kiribati

High Commissioner

c/o Office of the President P.O. Box 68 Bairiki Tarawa Kiribati

Korea (Republic of)

Embassy of the Republic of Korea

60 Buckingham Gate SW1E 6AJ

Tel: 020 7227 5500/2

Fax: 020 7227 5503

Website <http://gbr.mofat.go.kr>

Monday-Friday 09.30-12.30 & 14.00-17.30

Dongcheon Foundation

www.bkl.or.kr

647-9, Yeoksam-dong Gangnam-gu Seoul 135-980 Korea Knowledge Center Building 13th Floor

Tel: +82 02 34 04 75 90

Fax: +82 02 34 04 73 07

Email: bkl@bkl.or.kr

Offers free legal consultations, defense and legal aid activities and direct support for disadvantaged social groups.



Korea (Democratic People's Republic of)

Embassy of the Democratic People's Republic of Korea

73 Gunnersbury Avenue W5 4LP

Tel: 020 8992 4965

Fax 020 8992 2053

Monday-Friday 09.00-12.30 & 14.00-17.00

prkinfo@yahoo.com

Due to the all encompassing forms of government, there are very few NGO's in North Korea.

Kosovo (Republic of)

IOM factsheet on return to Kosovo is available in several languages on the internet here:

<http://irrico.belgium.iom.int/country-sheets/europe/kosovo.html>

Embassy of the Republic of Kosovo

100 Pall Mall St James SW1Y 5NQ

Tel: 020 7659 6140/020 7664 8607

Fax: 020 7659 6137

embassy.uk@ks-gov.net

Monday-Friday 09.00-17.00

Consular Section

Tel: 020 7659 6138

consulate.london@ks-gov.net

International Organization for Migration Kosovo

www.iomkosovo.org

The International Organization for Migration (IOM) is the leading international organisation working with migrants and governments to provide a humane response to migration challenges. In the early 2000's it assisted more than 2000 returnees with grants.

Kuwait

Embassy of the State of Kuwait

2 Albert Gate SW1X 7JU

Tel: 020 7590 3400/3406/3407



Fax: 020 7823 1712
Monday-Friday 09.00-16.00

Kuwaiti Red Crescent

P.O.Box 1359, Safat Code No. 13014
Tel: +965 24 81 80 84 or +965 24 81 80 85
Fax: +965 24 83 91 14
Email: or krcc@krcc.org.kw
Provides social and humanitarian assistance.

Kyrgyzstan

Embassy of the Kyrgyz Republic

Ascot House 119 Crawford Street W1U 6BJ
Tel: 020 7935 1462
Fax: 020 7935 7449
mail@kyrgyz-embassy.org.uk
www.kyrgyz-embassy.org.uk

Public Foundation Legal Clinic "Adilet"

<http://www.adilet.kg/>
39 Umetalieva Street, Bishkek 720010, Kyrgyzstan
Tel: +996 31 26 51 555
Fax: +996 31 26 53 513
Contact person: Timur Karmyshov, Senior lawyer
Email: vip-tima@mail.ru to be contacted on all issues related to refugees and asylum seekers.
The Legal Aid Clinic "Adilet" implements projects which are intended to protect human rights and freedoms in the Kyrgyz Republic. The Clinic has highly qualified legal staff with practical experience in protection field. The organisation provides pro bono legal assistance to vulnerable groups of the population.



Laos

Embassy of the Lao People's Democratic Republic

74 Ave Raymond-Poincaré 75 116 Paris

Tel: 0033 (0) 1 4553 0298

Fax: 0033 (0) 1 4727 5789

ambalaoparis@wanadoo.fr

Latvia

See 'Returning to Latvia' in country resources.

Lebanon

Embassy of Lebanon

21 Kensington Palace Gardens W8 4QN

Tel: 020 7727 6696/7792 7856

Fax: 020 7243 1699

emb.leb@btinternet.com

Consular Section

15 Palace Gardens Mews W8 4RB

Tel: 020 7229 7265

CLDH - Centre Libanais des Droits Humains

www.solida.org/

Immeuble Bakhos, 1er étage, Rue Mar Youssef, Dora, Beirut Liban

Tel/Fax : +961 01 24 00 23

Email : info@cldh-lebanon.org

The Centre Libanais des Droits Humains (CLDH) is a non-profit, non-political NGO that defends Human Rights in Lebanon.



Lesotho

High Commission of the Kingdom of Lesotho

7 Chesham Place Belgravia SW1X 8HN
020 7235 5686
Fax 020 7235 5023
lhc@lesotholondon.org.uk
www.lesotholondon.org.uk
Monday-Friday 09.00-16.00

Liberia

Embassy of the Republic of Liberia

23 Fitzroy Square W1T 6EW
Tel: 020 7388 5489
Fax: 020 7388 2899
info@embassyofliberia.org.uk
www.embassyofliberia.org.uk
Monday-Friday 10.30-17.00 Spring-Autumn (Chancery closed at 1600 during winter months)

ARC - American Refugee Committee

www.arcrelief.org
ARC World Headquarters:
430 Oak Grove Street, Suite 204, Minneapolis, MN 55403
Tel: +1 (0)6 12 87 27 060
Toll-free: (800) 87 57 060
Fax: +1 (0)6 12 60 76 499
Email: info@archq.org
American Refugee Committee:
Liberia, Atlantic House, 2nd Floor, Tubman Boulevard, Monrovia, Liberia
Tel: +231 (6) 92 39 88
ARC offers mobile legal aid clinics for refugees, Internally Displaced Persons and returnees.



NRC - Norwegian Refugee Council, Liberia

www.nrc.no

Liberia Office, Mega Compound, Randall Street, Monrovia, Liberia

Tel: +231 65 92 100

NRC provides information, counselling and legal assistance to assist returnees to resolve land disputes and secure their tenure in land. The project's activities are organised into three pillars: land dispute resolution; building the capacity of individuals, communities and institutions involved in resolving land disputes; and advocating for systemic solutions to insecure land tenure in Liberia. Each of these activities is oriented towards creating conditions which enable safe and durable solutions to displacement.

Second Chance

www.secondchanceafrica.org

Raymond Building, Cnr Broad and Gurley St, 2nd Floor, Unit 2, Monrovia, Liberia

Tel: +231 62 55 625

Email: info@SecondChanceAfrica.org

Second Chance works with former child soldiers and war victims to promote psychological healing (dealing with issues such as trauma, depression and substance abuse), employment and socio-economic stability. They also work to educate the local community about psychological difficulties including sensitising parents and teachers to direct and secondary trauma in children.

Libya

Embassy of Libya

15 Knightsbridge SW1X 7LY

Tel: 020 7201 8280

Fax: 020 7245 0588

Monday-Friday 09.30-15.30

Consular Section

61-62 Ennismore Gardens SW7 1NH

Tel: 020 7589 6120

Fax: 020 7589 6087



Lithuania

See 'Returning to Lithuania' in country resources.

Luxembourg

Embassy of Luxembourg

27 Wilton Crescent SW1X 8SD

Tel: 020 7235 6961

Fax: 020 7235 9734

londres.amb@mae.etat.lu

Monday-Friday 09.00-17.00

Consular Section

Visa Office Monday-Friday 10.00-11.45

Caritas Luxembourg

www.caritas.lu

29 Rue Michel Welter, L-2730 Luxembourg

Tel: +352 40 21 311

Fax: +352 40 21 31 409

Email: caritas@caritas.lu

Opening Hours: Monday-Thursday 08:30-17:30 and Friday 08:30-17:00

Website provides contact details for different departments.

La Croix Rouge Luxembourgeoise (Luxembourg Red Cross Society)

www.croix-rouge.lu

28-32, rue d'Eich, Luxembourg, L-1460

Tel: +352 26 68 46 46

Fax: +352 26 68 30 20